

# QuickBooks has an error when launching about missing PDF component

## Symptoms:

- You get an error about a PDF component when starting QB
- You cannot email invoices

## Cause:

- The Windows XPS Document Writer is missing or corrupted

## Fix:

| Step# | Task  |
|-------|---|
| 1     | Open Device Manager and see if the XPS printer is listed under "Print queues" |



3

Download and run the QuickBooks To

Select Program Problems / QuickBoo  
& PDF Repair Tool

4

Open QuickBooks and test

Online URL: <https://kb.naturalnetworks.com/article.php?id=741>