The Server Pool Does Not Match the RD Connection Brokers That Are In It

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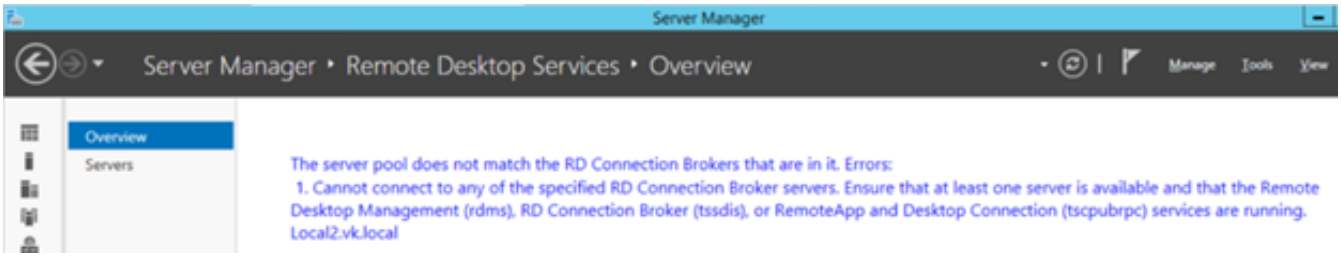
Working with small and medium sized businesses, we often use the Server Manager's Remote Desktop Management Services (RMDS) UI to manage RDS deployments. The problem is that this UI is not without issues. We frequently run into problems using this tool. Because it bombs for many reasons, we decided to write a series of blogs posts that detail the problems we run into using RDMS and how to fix them.

RDMS Problem #1: The Server Pool Does not Match the RD Connection Brokers That Are In It

Environment:

- **Windows Server 2012 R2 deployment**
- **One Session Collection**
- **RD Connection Broker is not in HA mode**

You open RDMS and get the message "The Server Pool Does not Match the RD Connection Brokers That Are In It. Errors: 1. Cannot connect to any of the specified RD Connection Broker servers…"



Here is the fix:

Connect to the RDMS database in SQL Server Management Studio,

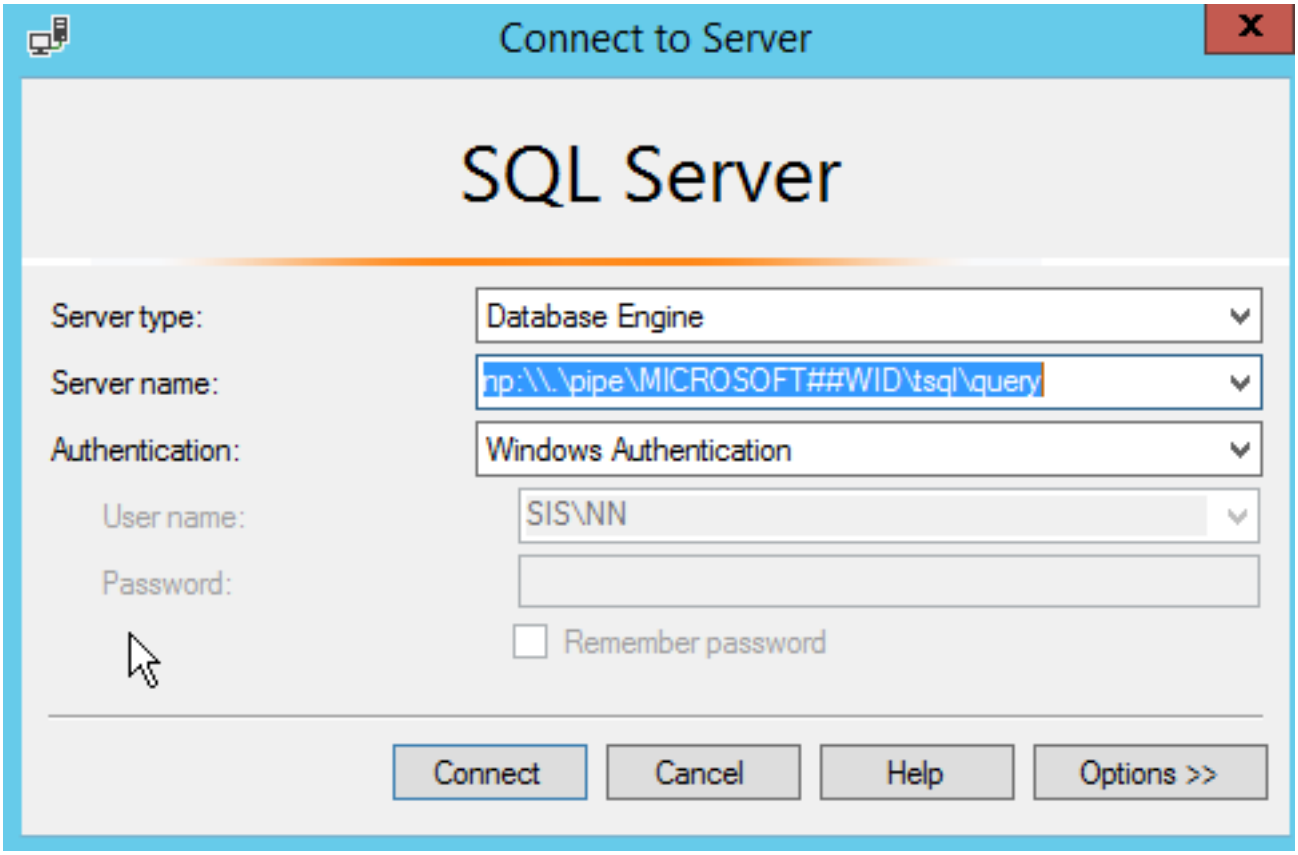
Open SSMS by using right click, “Run as administrator” and in the database server copy/paste

WID2008

np:\\.\pipe\MSSQL$MICROSOFT##SSEE\sql\query

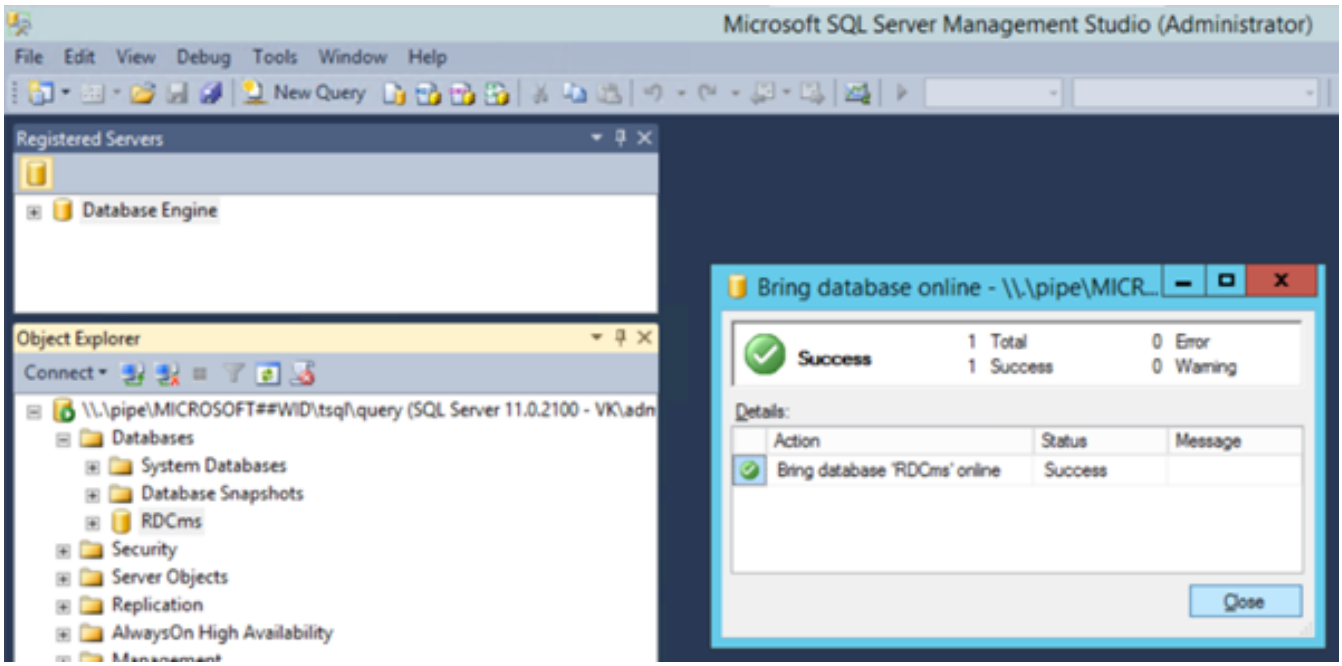
WID2012+

np:\\.\pipe\MICROSOFT##WID\tsql\query



take the database offline (Right click the RDCms database, and choose Tasks > Take Offline)

Then bring it online



In Services, Remote Desktop Management Service will now start up

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