# How to upgrade firmware & boot code on Cisco Small Business Switches

Review Cisco firmware release notes. $\hat{A}$  If you have an older firmware you have to first upgrade to a somewhat newer firmware first before you can upgrade to the latest firmware. $\hat{A}$  Normally if you have to do this, you also have to upgrade the boot code.

### Firmware Upgrade Steps:

- 1. Download the firmware from Cisco's website and unzip the file
- 2. Login to the switch and go to "Administration" / "Upgade/Backup Firmware"
- $\hat{A} \hat{A} \hat{A} \hat{A} \hat{A} \hat{A} \hat{A}$  3. Select these options: $\hat{A}$

| Upgrade/Backup Firmware/Language |                  |  |  |
|----------------------------------|------------------|--|--|
|                                  | Transfer Method: | <ul> <li>via TFTP</li> <li>via HTTP/HTTPS</li> <li>via SCP (Over SSH)</li> </ul> |  |
|                                  | Save Action:     | O Upgrade<br>Backup  |  |
|                                  | File Type:       | <ul> <li>Firmware Image</li> <li>Boot Code</li> <li>Language File</li> </ul>     |  |
|                                  | 🜣 File Name:     | Browse No file selected.   |  |
|                                  | Apply Cancel     |  |  |

 $\hat{A} \; \hat{A} \; \hat{A} \; \hat{A} \; 4.$  Select "Browse" and find the firmware file you downloaded

 $\hat{A} \; \hat{A} \; \hat{A} \; \hat{A} \; \hat{A} \; 5.$  Click on Apply.  $\hat{A}$ 

 $\hat{A} \hat{A} \hat{A} \hat{A}$  6. Once the upload is done, and IF you have a flashing red "x" at the top right by the word "cisco" click on it so you can save your config

 $\hat{A} \hat{A} \hat{A} \hat{A}$  7. Reboot the switch. $\hat{A}$  If you are doing a constant ping to monitor it, you will loose about 20 to 25 pings while it reboots

 $\hat{A} \hat{A} \hat{A} \hat{A}$  8. Login to switch and verify the firmware version is correct.

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## **Boot Code Upgrade Steps:**

- 1. Download the firmware from Cisco's website and unzip the file
- 2. Login to the switch and go to "Administration" / "Upgade/Backup Firmware"

#### $\hat{A} \hat{A} \hat{A} \hat{A} \hat{A} \hat{A} \hat{A}$ 3. Select these options: $\hat{A}$

| Upgrade/Backup Firmwa         | are/Language   |
|-------------------------------|--|
| Transfer Method:              | <ul> <li>via TFTP</li> <li>via HTTP/HTTPS</li> <li>via SCP (Over SSH)</li> </ul> |
| Save Action:                  | O Upgrade<br>○ Backup  |
| File Type:                    | <ul> <li>Firmware Image</li> <li>Boot Code</li> <li>Language File</li> </ul>     |
| TFTP Server Definition:       | 💿 By IP address 🔘 By name  |
| IP Version:                   | Version 6 Version 4  |
| IPv6 Address Type:            |  |
| Link Local Interface:         | VLAN 1 👻   |
| • TFTP Server IP Address/Name | :  |
| 🗢 Source File Name:           | (0/160 characters used)  |
| Apply Cancel                  |  |

 $\hat{A} \ \hat{A} \ \hat{A}$  4. Type in the IP address of your TFTP server and the file name of the boot code file

### $\hat{A} \hat{A} \hat{A} \hat{A}$ 5. Click Apply

 $\hat{A} \hat{A} \hat{A} \hat{A}$  6. Once the upload is done, and IF you have a flashing red "x" at the top right by the word "cisco" click on it so you can save your config

 $\hat{A} \hat{A} \hat{A} \hat{A}$  7. Reboot the switch. $\hat{A}$  If you are doing a constant ping to monitor it, you will loose about 20 to 25 pings while it reboots

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Online URL: <u>https://kb.naturalnetworks.com/article.php?id=203</u>