

How to Configure an iPhone using IMAP

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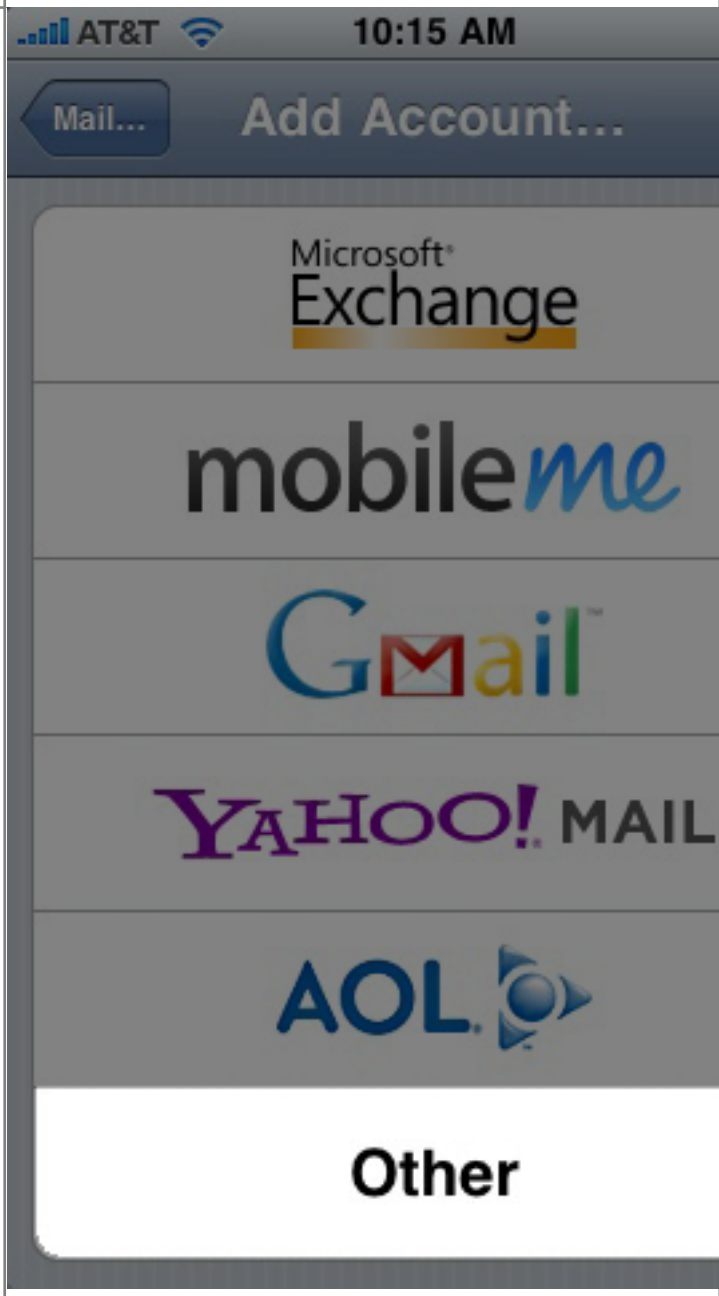
This article explains and shows you how to configure an iPhone with an IMAP e-mail account. This process is simple and should only take a few minutes.

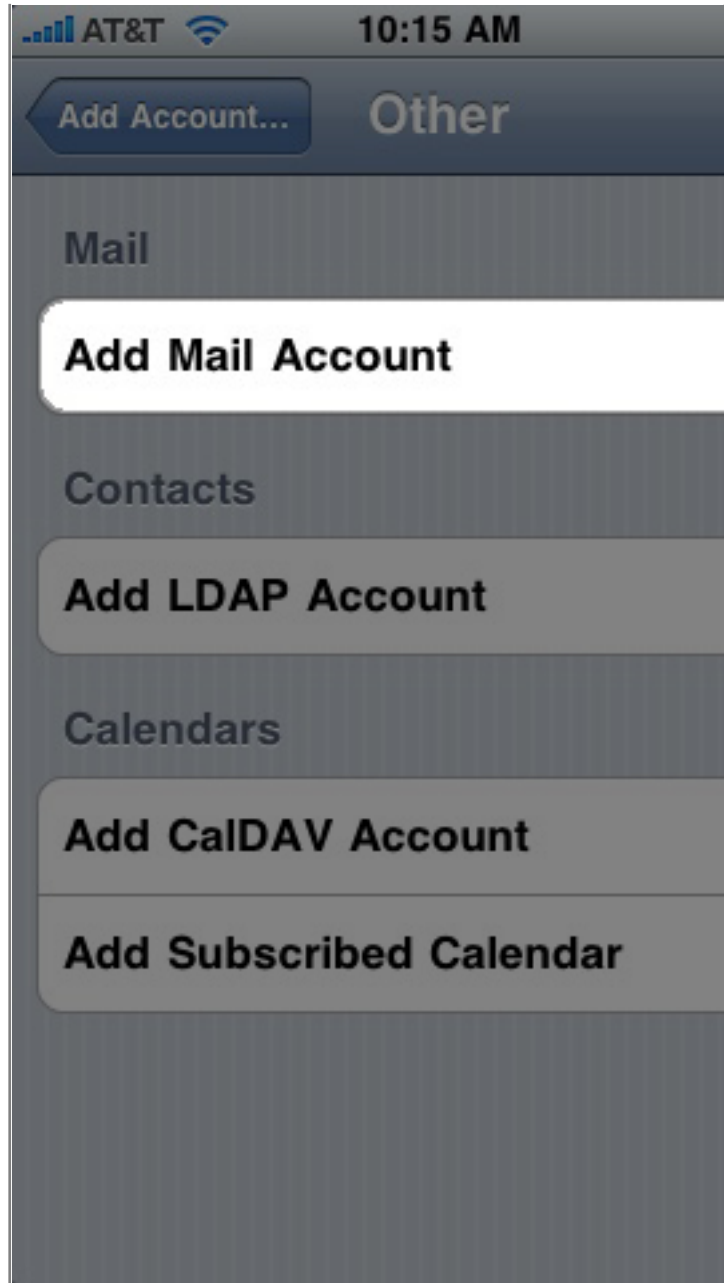
Step #	Task	Screenshot
1.	From the home screen, go to the "Settings" application.	



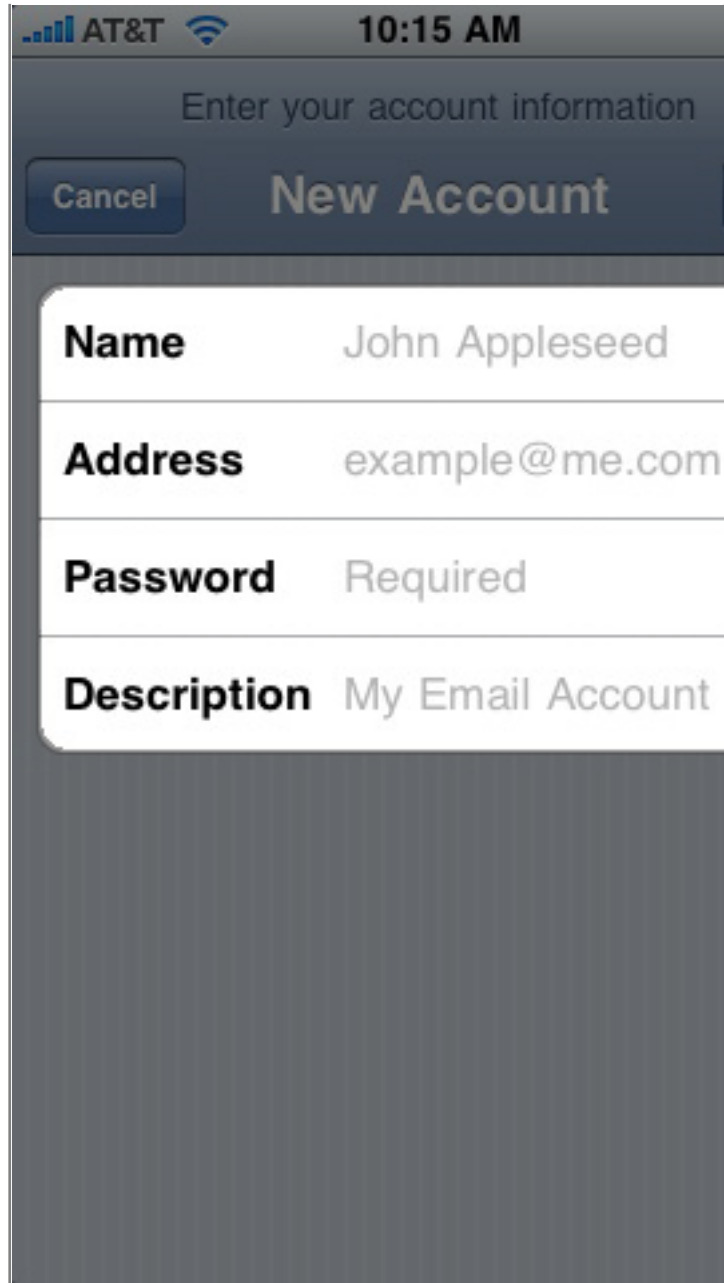
2. On the settings screen, tap **Mail, Contacts, Calendars**.

3.	Tap Add Account .
4.	Tap Other .
5.	Tap Add Mail Account .





6. Fill out the **Name, E-mail Address,** and **Password** fields. For **Description**, it is best to use your e-mail address.



7.	Click Next .
8.	Tap IMAP and fill out the settings completely as follows:

Incoming Mail Server:

- **Host Name:** *IMAP.NaturalNetwork* (COMPANY.COM should be replaced with your email address following the "@" symbol. For example, if your email address is HanSolo@MFalcon.biz, then your host name is imap.MFalcon.biz)

- **User name:** Your complete e-mail address
- **Password:** Your password for the account

Outgoing Mail Server

- **Host Name:** *SMTP.NaturalNetworks.COM*
(COMPANY.COM should be replaced with your company's domain name. For example, if your e-mail address is HanSolo@MFalcon.biz, then your host name would be smtp.MFalcon.biz)
- **User Name:** Your complete e-mail address
- **Password:** Your password for the account
- **Port:** 587

AT&T 10:17 AM

Enter your account information

Cancel **New Account**

IMAP POP

Name John Appleseed

Address example@me.com

Description My Email Account

Incoming Mail Server

Host Name mail.example.com

User Name example@me.com

Password ●●●●●●●●

Outgoing Mail Server

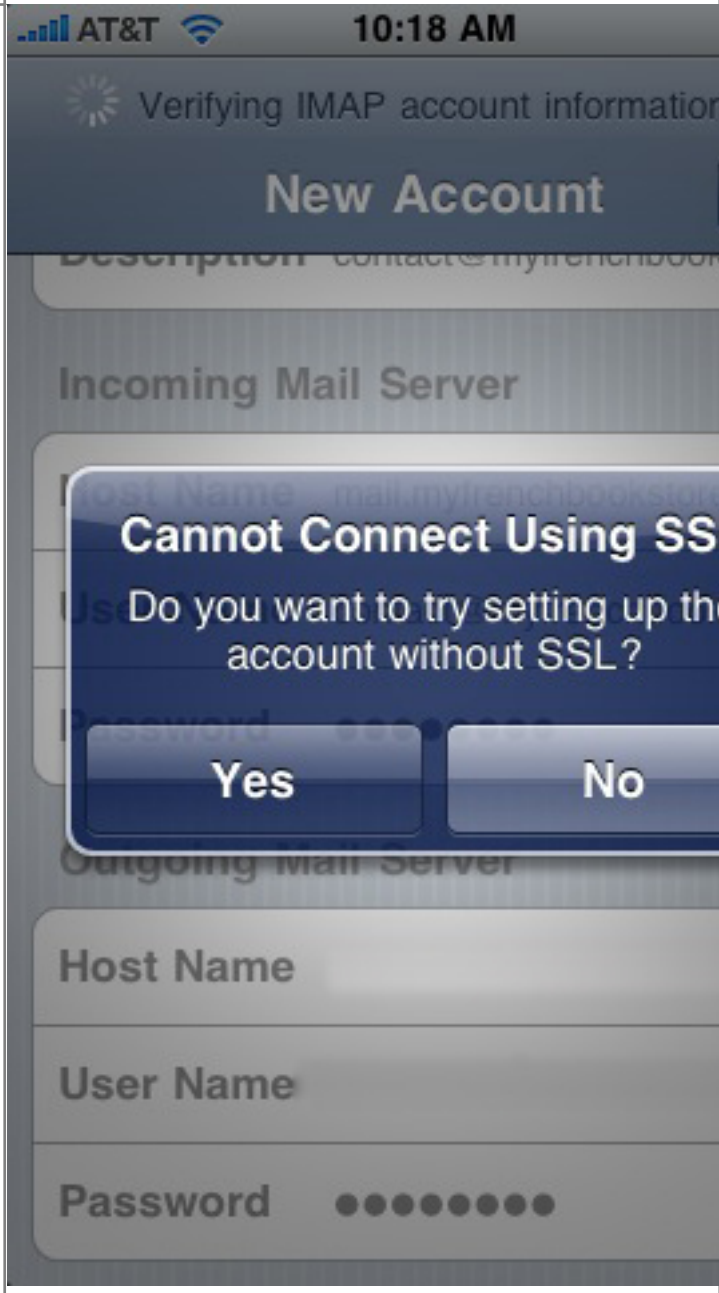
Host Name mail.example.com

User Name example@me.com

Password ●●●●●●●●

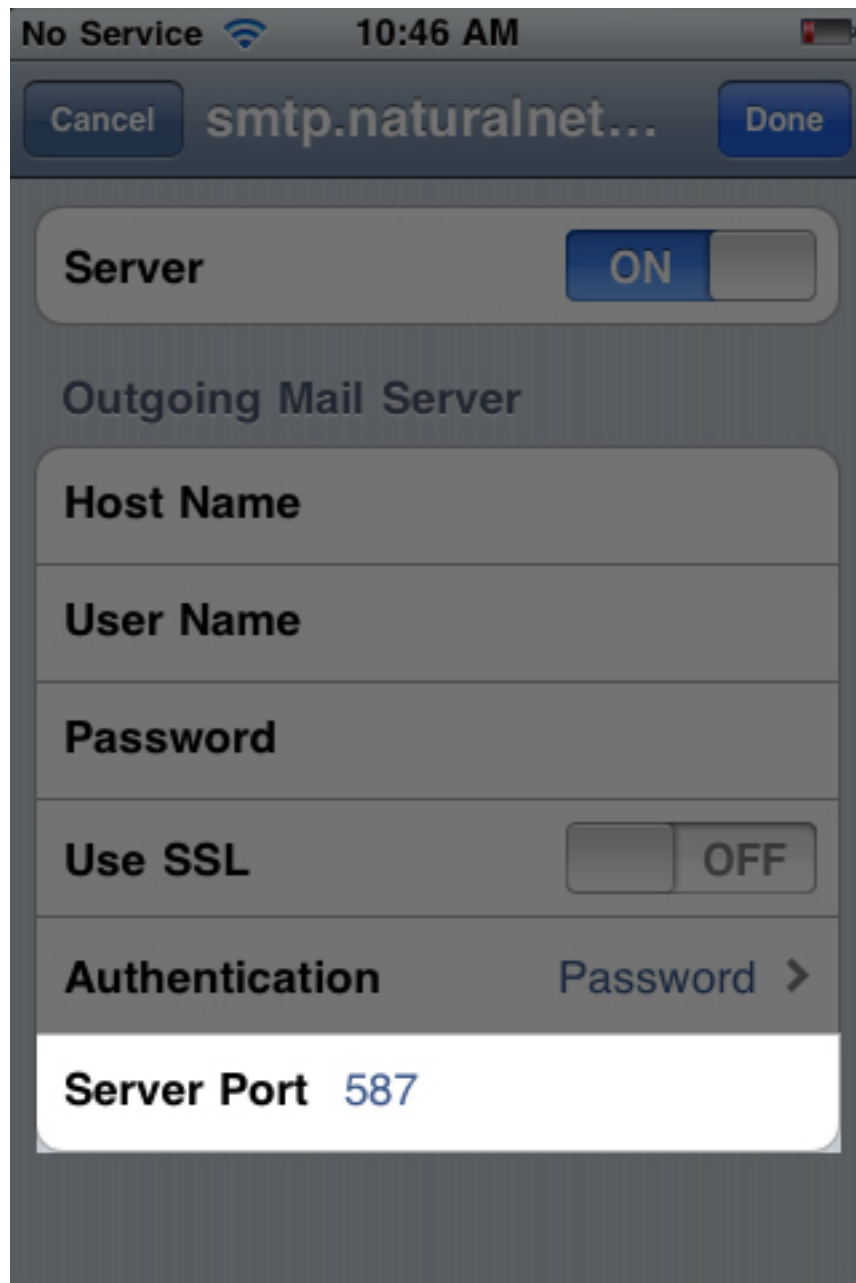
When finished, click **save**.

9. A popup with the message "Cannot connect using SSL" will appear. Click **Yes** to set up the account without SSL.



Note: If you experience difficulties when sending e-mails, please verify the outgoing mail server port. This is accessible by returning to the **Mail, Contacts, Calendars** screen, selecting your desired account, and then tapping the **Outgoing Mail Server** button. Choose the corresponding entry and verify the port setting below.

Port: 587



Online URL: <https://kb.naturalnetworks.com/article.php?id=99>