

Windows Update Installation Error 0x80073D02

The following steps will usually cure the Update Installation Error

Corrupted Store Cache:

Damaged files within the Windows Store cache can prevent updates from downloading properly.

Microsoft Store App Issues:

Problems with the Microsoft Store application itself, like outdated versions or corrupted data.

Open Applications:

Sometimes, having the app you're trying to update open can lead to this error.

How to Fix:

Reset the Windows Store Cache:

Press Windows Key + R to open the Run dialog.

Type "wsreset.exe" and press Enter.

This will clear the store cache and potentially resolve the issue.

Restart the Microsoft Store App:

Close the Microsoft Store application.

Open the Start menu and search for "Microsoft Store".

Right-click on the app and select "Restart".

Reinstall the Microsoft Store App:

Open the Start menu and search for "PowerShell".

Right-click on "Windows PowerShell" and select "Run as administrator".

In the PowerShell window, type the following command and press Enter: "Get-AppXPackage Microsoft.Windows.Store | Remove-AppxPackage".

Once uninstalled, restart your computer and then reinstall the Microsoft Store app from the Windows Store.

Check for Updates:

Open the Microsoft Store and check for available updates for the app you are trying to update.

Important Considerations:

Check for open applications:

Ensure the app you are trying to update is fully closed before attempting to update again.

System Restore:

If the issue persists, consider performing a system restore to a previous point where updates were working correctly.

Contact Microsoft Support:

If none of the above solutions work, contact Microsoft support for further

assistance.

Online URL: <https://kb.naturalnetworks.com/article.php?id=891>