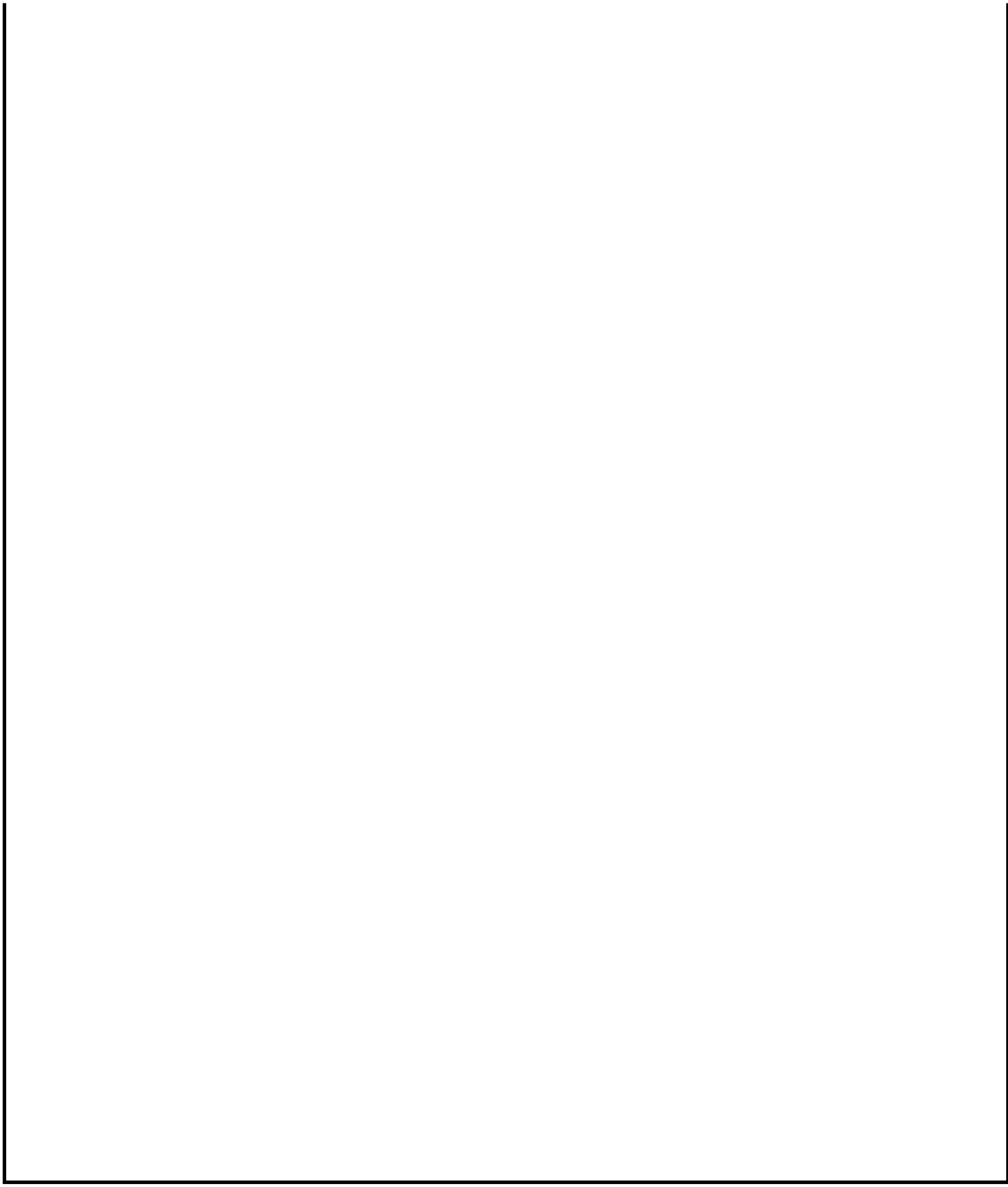
How to use and send text message (SMS) Templates

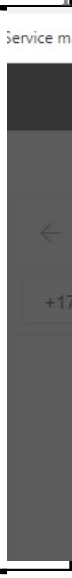
Step#	Task
1	Login to the NN CloudPBX Web Client

2	Select the Chat Option from the left-hand menu to open C
3	Select the ' + ' symbol at the top-left corner to open the Ch

4	Select a previous chat, or start a new chat.
4	Select the SMS Template button at the bottom right corne
5	Select the template to add to your SMS message, and pres



If you Receive a warning that the Number specified has Active Conversation

Step#	Task	Step
1	If you receive a warning "The Number you specified has active conversation with another Extension"	
2	Mark the conversation as 'Dealt With' in the top-right corner of the conversation window	
3	In all conversations, you can also right-click the conversation and mark it as "Archive"	

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