

# QuickBooks has an error when launching about missing PDF component

## Symptoms:

- You get an error about a PDF component when starting QB
- You cannot email invoices

## Cause:

- The Windows XPS Document Writer is missing or corrupted

## Fix:

| Step# | Task  |
|-------|---|
| 1     | Open Device Manager and see if the XPS printer is listed under "Print queues" |



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Download and run the QuickBooks T

Select Program Problems / QuickBoo  
& PDF Repair Tool

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Open QuickBooks and test

Online URL: <https://kb.naturalnetworks.com/article.php?id=741>