Recommended User Settings When Setting Up CloudPBX Phone for Windows

Once you apply the user configuration, please complete the following:

| Step # | Task | Screenshot |
|--------|---|--|
| 1 | Open the Switchboard | 🧟 犯 🕗 📨 🗭 🕷 |
| 2 | Select "Receptionist" in the View section. | View: Receptionist View: |
| 3 | Select the Switchboard settings button | View: Receptionist |
| 4 | Under Status View , select the Show group headers. | Status View Sort extensions by Order presence by Show group headers Show unregistered extensions |
| 5 | In the 3CX Presence window, select the Settings button. | £ 🗓 🕢 🔽 🖵 🏜 🦓 🗌 |
| 6 | Select Hot Keys | |

| | | Settings | |
|----|---|--|--|
| | | ← Call Forwarding | |
| | | Configure Accounts | |
| | | Recordings | |
| | | Audio Options | |
| | | Tet Video Options | |
| | | Hot Keys | |
| 7 | Select Copy number from clipboard | Hot Keys | |
| | | E Copy number from clipboard F11 | |
| 8 | Select the Enable keyboard shortcut | Hot Keys | |
| | button. | - Copy number from clipboard | |
| | | Enable keyboard shortcut | |
| | | Select/highlight a phone number from a website or application and press the configured Hotkey to dial the number | |
| 9 | Select OK | OK Cancel | |
| 10 | Go back to the main Presence window. | 👷 犯 🧭 🚾 🌄 📇 🖽 🗆 | |
| | Select the Chat button. | | |
| 11 | Select the Tool icon | | |
| 12 | Select the Automatically open chat window on incoming chat. | | |

| | | Chat Sound Play chat notification Default Chat Window Automatically open chat window or incoming chat |
|----|---|---|
| 13 | Select the back button to go back to the Presence window. | |

| | | · | | |
|----|------------------------------------|---|---------|--|
| | | Chat Settings | | |
| | | Chat Sound | | |
| | | Play chat notification | Default | |
| | | Chat Window | | |
| | | Automatically open chat window or incoming chat | | |
| | | Blocked | Blocked | |
| | | Block Users | Select | |
| 14 | Salact the Sattings button | | | |
| 14 | Select the Settings button. | 🔊 🕐 🕼 | 🗩 🛎 🦝 🗆 | |
| · | | ÷ | | |

Online URL: <u>https://kb.naturalnetworks.com/article.php?id=505</u>