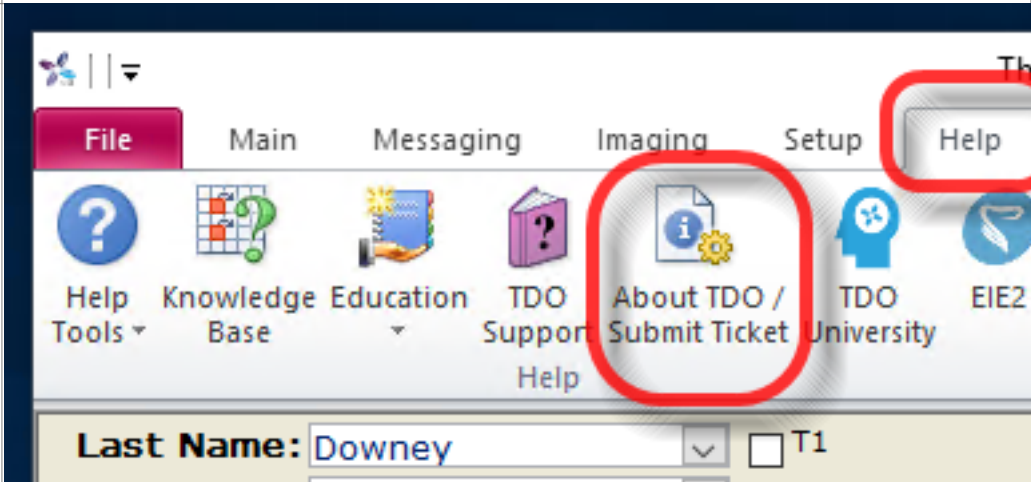


How to find out what version of TDO you are running

Standard Operating Procedure –

Step #	Task	Screenshot
1	Login to TDO on a workstation or the server	
2	Click on the Help tab and then click on About TDO / Submit Ticket	 A screenshot of the TDO software interface. The top menu bar includes 'File', 'Main', 'Messaging', 'Imaging', 'Setup', and 'Help'. The 'Help' menu is open, showing options: 'Help Tools', 'Knowledge Base', 'Education', 'TDO Support Help', 'About TDO / Submit Ticket' (highlighted with a red circle), 'TDO University', and 'EIE2'. Below the menu bar, there is a 'Last Name:' field with 'Downey' entered and a 'T1' checkbox.
3	Here is the version info	

About TDO

The following information will be submitted as part of your Technical Support on the Submit Ticket button.

Variable Name	Variable Value
Application Name	TDO - The Digital Office.
Product Line	Professional
Application Version	12.3
Application Revision	20b
Database Name	Patients
Database file path (On server)	C:\TDO\TDOOfficeData\Patients.n
Server data directory	C:\TDO\TDOOfficeData
Server Name	DESKTOP-SKGKHSN\TDOSQLS
Screen Resolution	1920 x 1080
Total memory on Server (RAM)	8192 MB

Online URL: <https://kb.naturalnetworks.com/article.php?id=467>