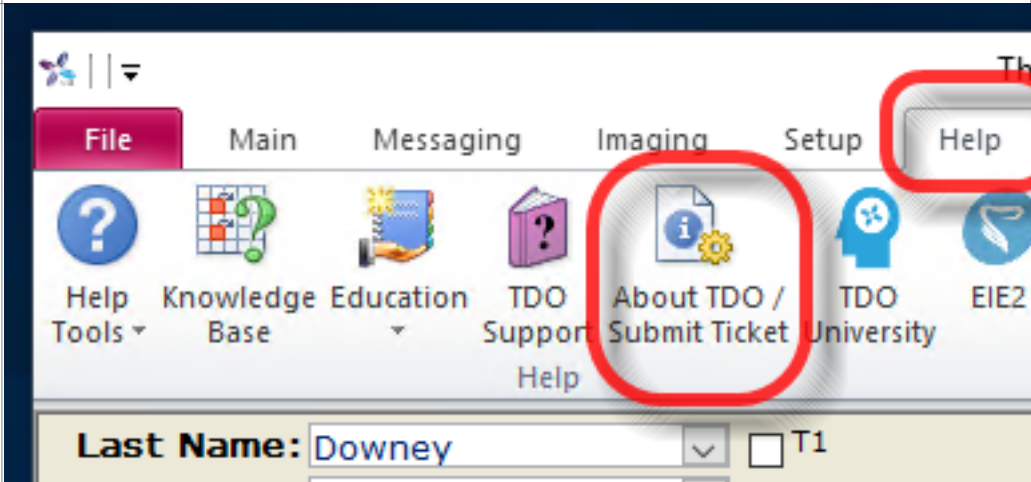


# How to find out what version of TDO you are running

## Standard Operating Procedure –

Step #	Task	Screenshot
1	Login to TDO on a workstation or the server	
2	Click on the Help tab and then click on About TDO / Submit Ticket	 A screenshot of the TDO software interface. The top menu bar includes 'File', 'Main', 'Messaging', 'Imaging', 'Setup', and 'Help'. Below the menu bar, there are several icons with labels: 'Help Tools', 'Knowledge Base', 'Education', 'TDO Support Help', 'About TDO / Submit Ticket', 'TDO University', and 'EIE2'. The 'About TDO / Submit Ticket' icon, which features a blue square with a white 'i' and a yellow gear, is circled in red. At the bottom of the screenshot, there is a text field labeled 'Last Name:' containing the name 'Downey' and a dropdown arrow, followed by a checkbox labeled 'T1'.
3	Here is the version info	

### About TDO

The following information will be submitted as part of your Technical Support on the Submit Ticket button.

Variable Name	Variable Value
Application Name	TDO - The Digital Office.
Product Line	Professional
Application Version	12.3
Application Revision	20b
Database Name	Patients
Database file path (On server)	C:\TDO\TDOofficeData\Patients.n
Server data directory	C:\TDO\TDOofficeData
Server Name	DESKTOP-SKGGKHSN\TDOSQLS
Screen Resolution	1920 x 1080
Total memory on Server (RAM)	8192 MB

Online URL: <https://kb.naturalnetworks.com/article.php?id=467>