

## How to transfer a call directly to voicemail

If you are on the phone with someone and you would like to transfer them directly to another person's voicemail so the outside caller may leave a message, follow these steps:

- 1) Press the "TRANS/PGM" button
- 2) Press the "CALL BACK" button
- 3) Dial the extension number of the person the outside caller wants to leave a message for.
- 4) Hang-up your phone.

Online URL: <https://kb.naturalnetworks.com/article.php?id=43>