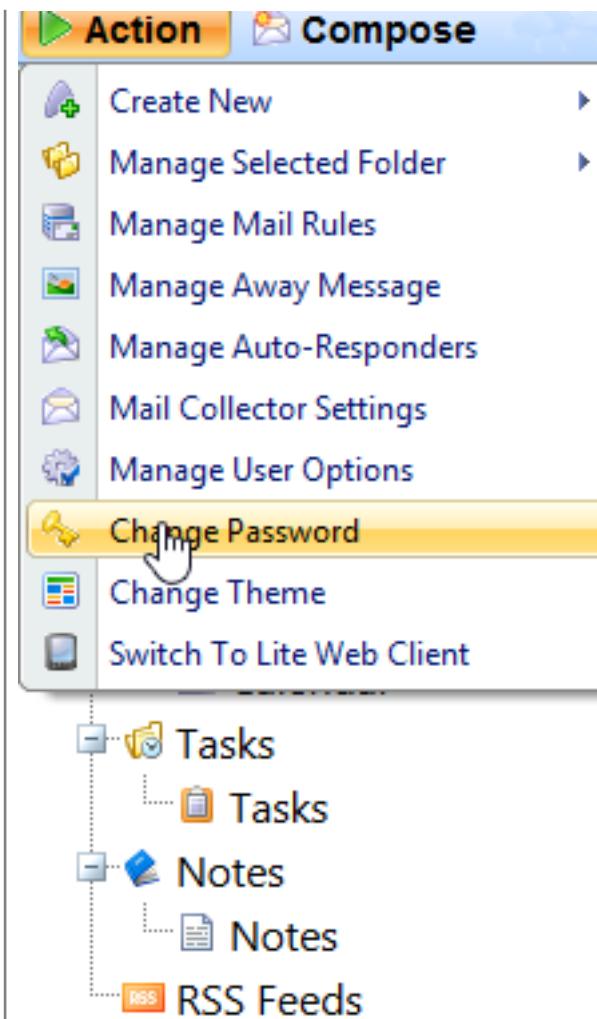


Mail02 Password Reset

Mail02 Password Reset

Step #	Task	Screenshot
1	<p>Log into mail.rsaa.com webmail portal at http://mail.rsaa.com with your full email address and email account password.</p>	 <p>Email Address: <input type="text"/></p> <p>Password: <input type="password"/></p> <p>Language: <input type="text" value="English (United States)"/></p> <p><input type="checkbox"/> Use Lite Web Client</p> <p><input type="checkbox"/> Remember My Email Address</p> <p><input type="checkbox"/> Remember My Password</p> <p><input type="checkbox"/> Automatically Login On</p> <p>Log in</p>
2	Once logged in, go to the Action menu on	

the left of the web application and select "Change Password."



3 There, you will put in your current password followed by your new one and confirm it.

Read the disclaimer: "The password you choose must be at least eight characters in length and cannot exceed thirty characters. Additionally, it must contain at least one lowercase letter, one number and either one capital letter or one special character. Whitespace characters are not allowed."

 **Change Password**

 **Save**

The password you choose must contain at least 8 characters in length and can contain uppercase and lowercase characters. Additionally, it must contain at least one lowercase letter, one uppercase letter, one number, and one special character. Uppercase characters are not allowed.

Current Password:

New Password:

Retype New Password:

4	Click the Save button to have the system take the new password.
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Online URL: <https://kb.naturalnetworks.com/article.php?id=426>