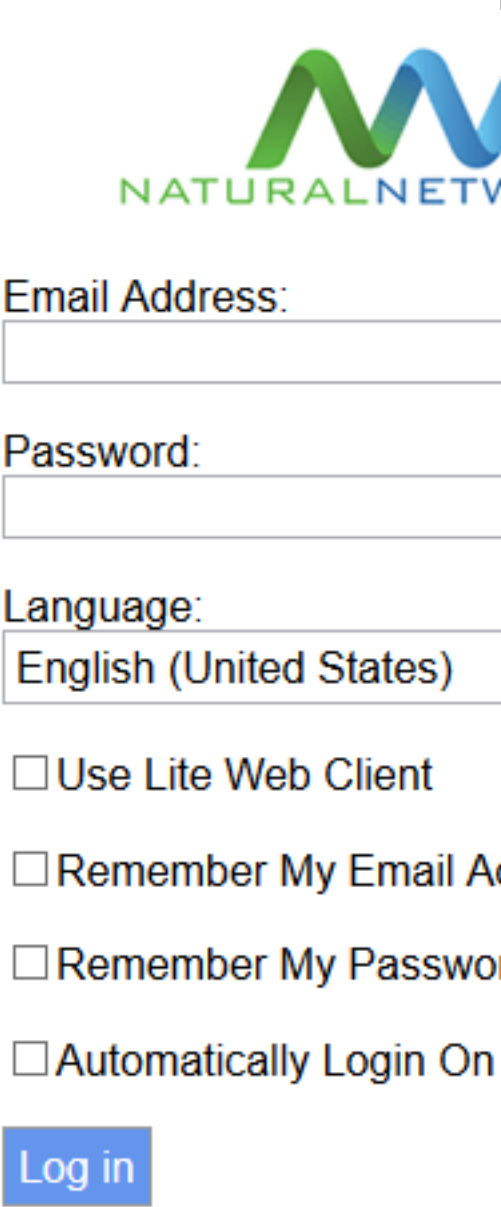
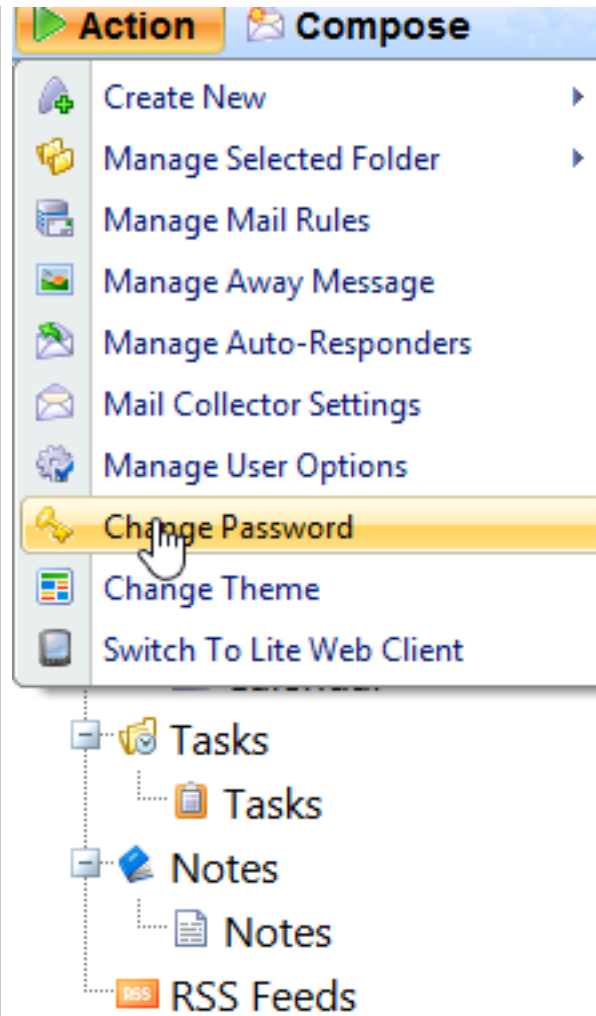


Mail02 Password Reset

Mail02 Password Reset

Step #	Task	Screenshot
1	Log into mail.rsaa.com webmail portal at http://mail.rsaa.com with your full email address and email account password.	
2	Once logged in, go to the Action menu on	

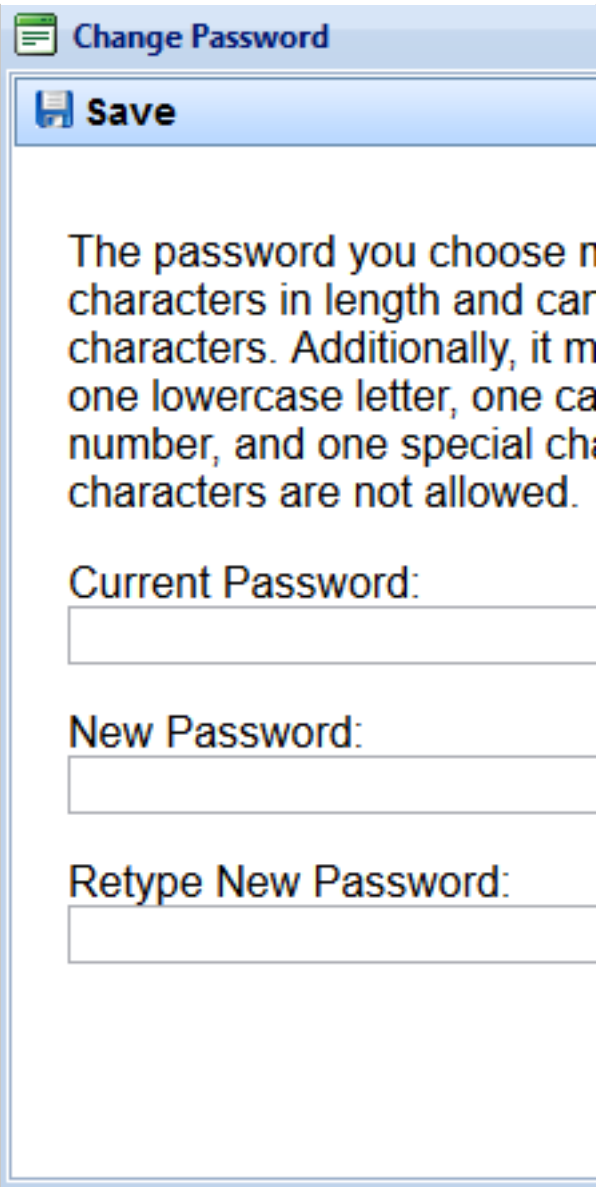
the left of the web application and select "Change Password."



3

There, you will put in your current password followed by your new one and confirm it.

Read the disclaimer: "The password you choose must be at least eight characters in length and cannot exceed thirty characters. Additionally, it must contain at least one lowercase letter, one number and either one capital letter or one special character. Whitespace characters are not allowed."



The image shows a 'Change Password' dialog box with a 'Save' button. The dialog box contains instructions on password requirements and three input fields for 'Current Password', 'New Password', and 'Retype New Password'.

Change Password

Save

The password you choose must be at least 8 characters in length and contain at least one uppercase letter, one lowercase letter, one number, and one special character. Characters that are not allowed are: /, \, <, >, &, %, *, ~, `

Current Password:

New Password:

Retype New Password:

4	Click the Save button to have the system take the new password.
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Online URL: <https://kb.naturalnetworks.com/article.php?id=426>