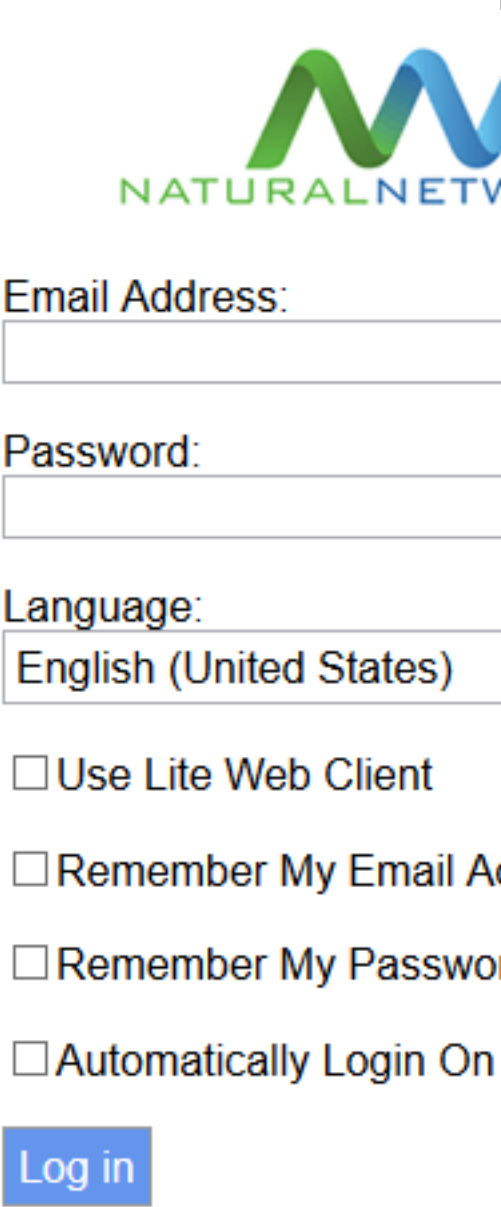
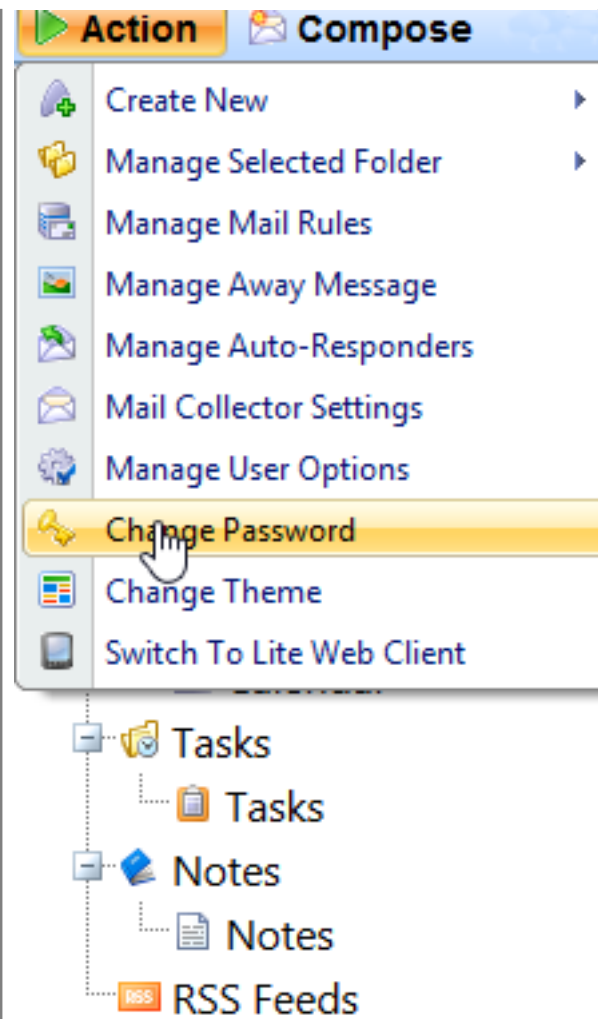


Mail01 Password Reset

Mail01 Password Reset

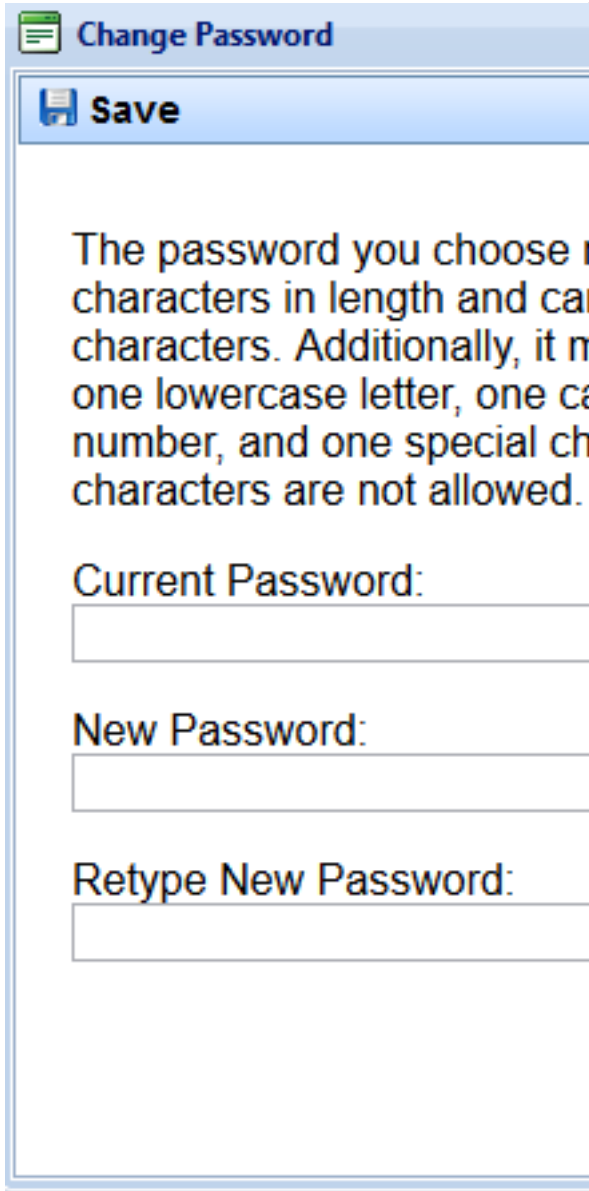
Step #	Task	Screenshot
1	Log into Webmail Portal at http://webmail.naturalnetworks.com with your full email address and email account password.	 <p>The screenshot shows the login interface for Natural Networks. At the top is the logo, which consists of a stylized 'M' in green and blue, with the text 'NATURALNETWORKS' below it. Below the logo are four input fields: 'Email Address:', 'Password:', 'Language:', and a dropdown menu currently showing 'English (United States)'. Under the language dropdown are four unchecked checkboxes: 'Use Lite Web Client', 'Remember My Email Address', 'Remember My Password', and 'Automatically Login On Next Visit'. At the bottom is a blue 'Log in' button.</p>
2	Once logged in go to the action menu on	

the left of the web application and select "Change password."



3

There you will put in your current password followed by our new one and confirm it. Read the disclaimer: "The password you choose must be at least eight characters in length and cannot exceed thirty characters. Additionally, it must contain at least one lowercase letter, one capital letter, one number, and one special character. Whitespace characters are not allowed."

		 <p>The Change Password dialog box is shown. It has a title bar with a document icon and the text "Change Password". Below the title bar is a "Save" button with a floppy disk icon. The main area contains the following text: "The password you choose must be at least 8 characters in length and contain at least one uppercase letter, one lowercase letter, one number, and one special character. Characters that are not allowed are: /, \, <, >, &, %, *, ~, `". Below this text are three input fields labeled "Current Password:", "New Password:", and "Retype New Password:". The "Current Password:" field is empty. The "New Password:" field is empty. The "Retype New Password:" field is empty.</p>
4	Click the Save button to have the system take the new password.	

Online URL: <https://kb.naturalnetworks.com/article.php?id=425>