
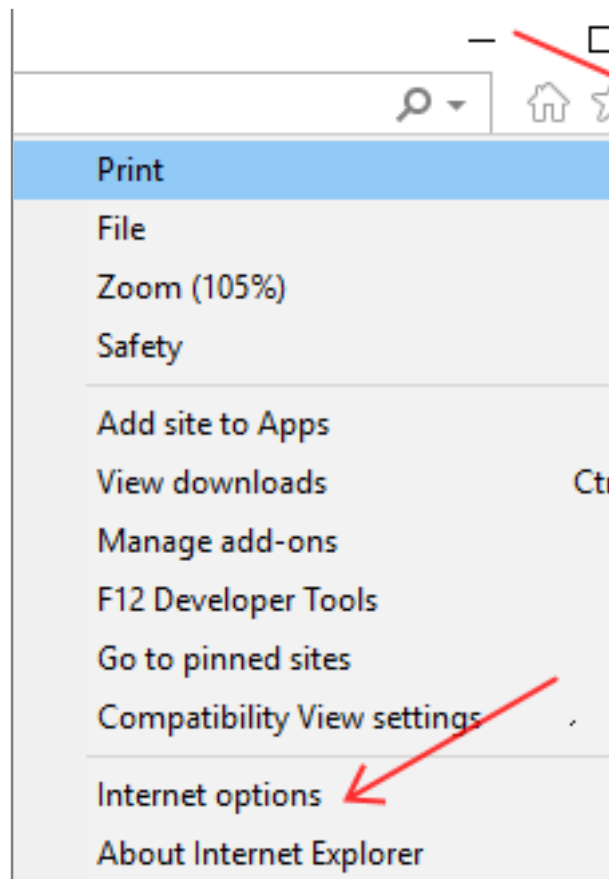


# Connecting to Virtual Office with Internet Explorer and Using Configured "ActiveX" Bookmarks

## Connecting to Virtual Office with Internet Explorer and Using Configured "ActiveX" Bookmarks

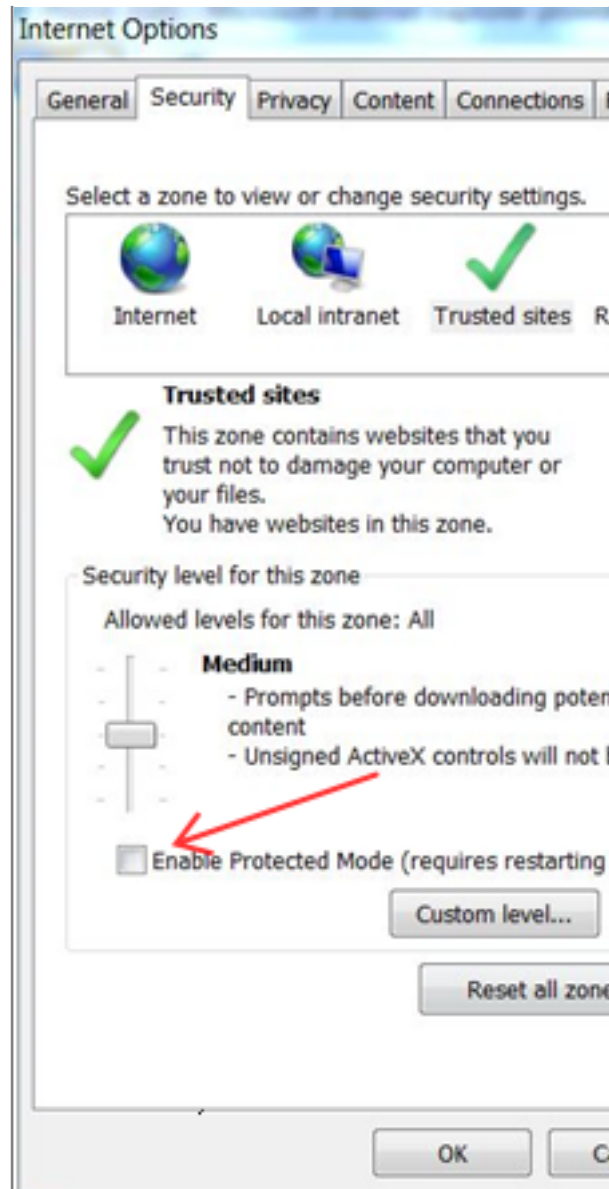
### - Standard Operating Procedure

Step #	Task	Screenshot
1	Open <a href="https://vo.naturalnetworks.com/cgi-bin/welcome">https://vo.naturalnetworks.com/cgi-bin/welcome</a> in Internet Explorer and logon with your provided credentials	<p>Make sure that you are using <b>Internet Explorer</b></p>  <p>And <b>NOT</b> Edge:</p>
2	Disable Protected Mode	<p>1. Open <b>Internet Explorer</b> Options</p> <p>a. In upper right hand corner, click on <b>Tools</b></p> <p>b. Click on Internet Options</p>



2. Select "Security" Tab

3. Uncheck **Enable Protected Mo**



4. Highlight "Trusted Sites" and h

## Internet Options

General

Security

Privacy

Content

Co

Select a zone to view or change security s



Internet



Local intranet



Trusted s

### Trusted sites



This zone contains websites that trust not to damage your computer or your files.  
You have websites in this zone.

Security level for this zone

Allowed levels for this zone: All

**Medium**

- Prompts before downloading content
- Unsigned ActiveX controls

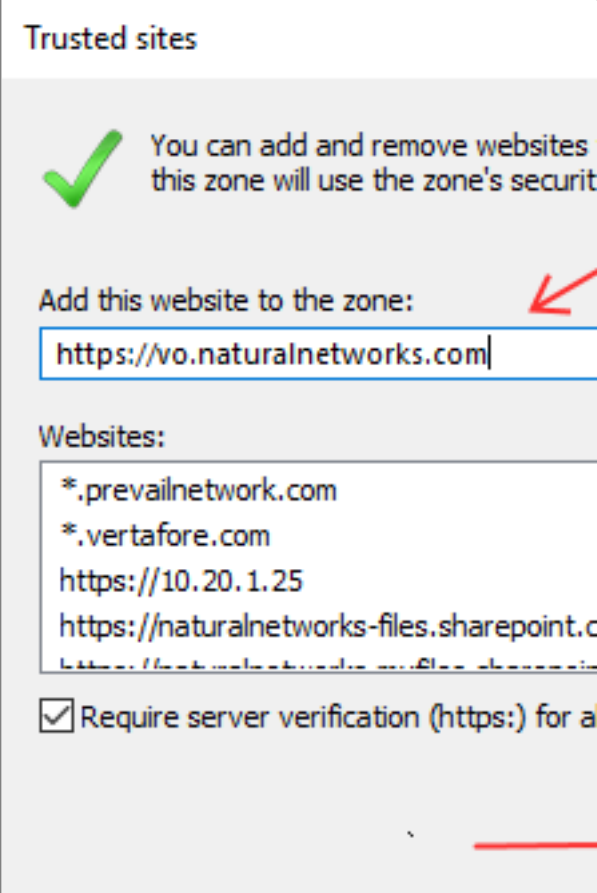

☐ Enable Protected Mode (requires re

Custom l

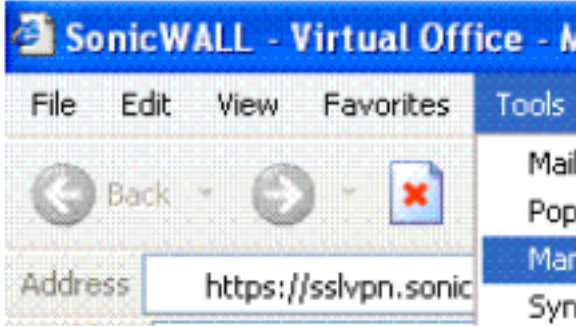
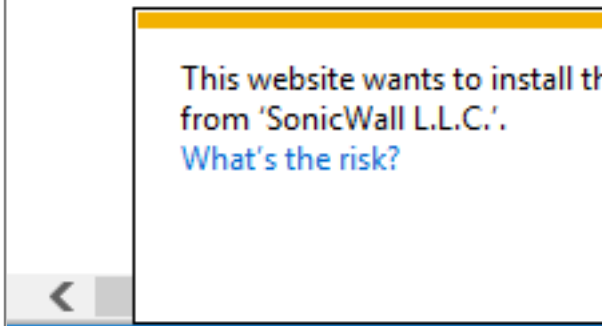
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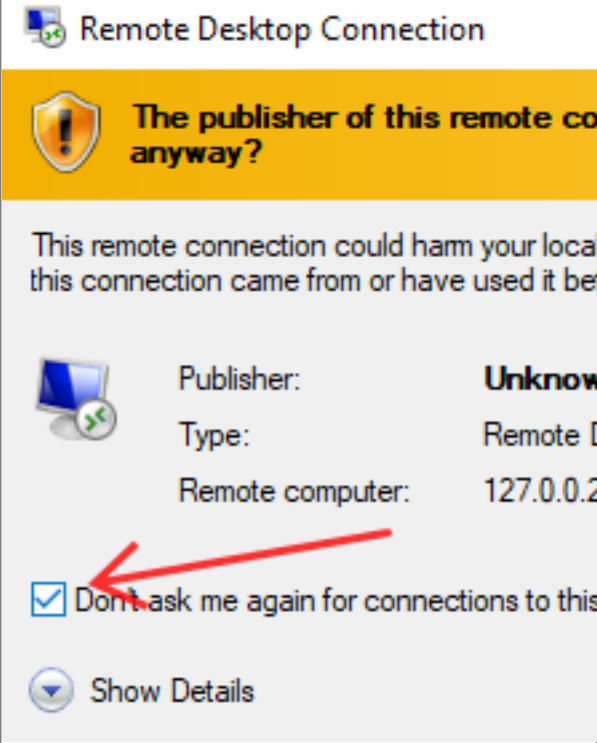


OK

5. Add your SonicWall Virtual Off

		 <p>Trusted sites</p> <p>✓ You can add and remove websites to this zone; this zone will use the zone's security settings.</p> <p>Add this website to the zone: <a href="https://vo.naturalnetworks.com">https://vo.naturalnetworks.com</a></p> <p>Websites:</p> <ul style="list-style-type: none"> <li>*.prevailnetwork.com</li> <li>*.vertafore.com</li> <li>https://10.20.1.25</li> <li>https://naturalnetworks-files.sharepoint.com</li> </ul> <p><input checked="" type="checkbox"/> Require server verification (https:) for all sites in this zone</p>
3	Click on your "Terminal Services (RDP-ActiveX)" shortcut	
4	Install SWTSC.cab for all users	

5. Try again after logging out and booting now!

		<p>Starting to connect RDP...</p> <p><b>RDP ActiveX Control appears installed.</b></p>  <p><b>If it is disabled, goto 'Tools-&gt;XTSAC Control'.Please wait ActiveX Control to be installed.</b></p> 
5	<p><b>On Remote Desktop Connection Window</b>, check the box so it does not ask you anymore. Then, click "Connect."</p> <p>Do this for each "<b>Terminal Services (RDP-ActiveX)</b>" shortcut.</p>	

		 <p>The publisher of this remote connection is not known. Do you want to continue the connection anyway?</p> <p>This remote connection could harm your local network. Do you want to continue the connection anyway?</p> <p>          Publisher: <b>Unknown</b>          Type: Remote Desktop          Remote computer: 127.0.0.2       </p> <p><input checked="" type="checkbox"/> Don't ask me again for connections to this computer</p> <p> Show Details</p>
6	From this point going forward, when you click on your "Terminal Services (RDP-ActiveX)" shortcut, it will just open an RDP connection to your device.	

Online URL: <https://kb.naturalnetworks.com/article.php?id=407>