
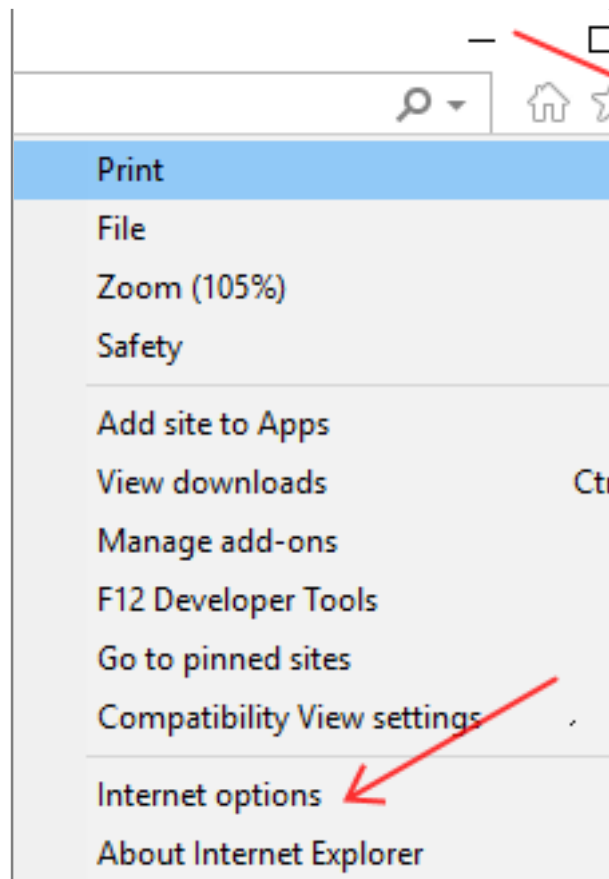


# Connecting to Virtual Office with Internet Explorer and Using Configured "ActiveX" Bookmarks

## Connecting to Virtual Office with Internet Explorer and Using Configured "ActiveX" Bookmarks

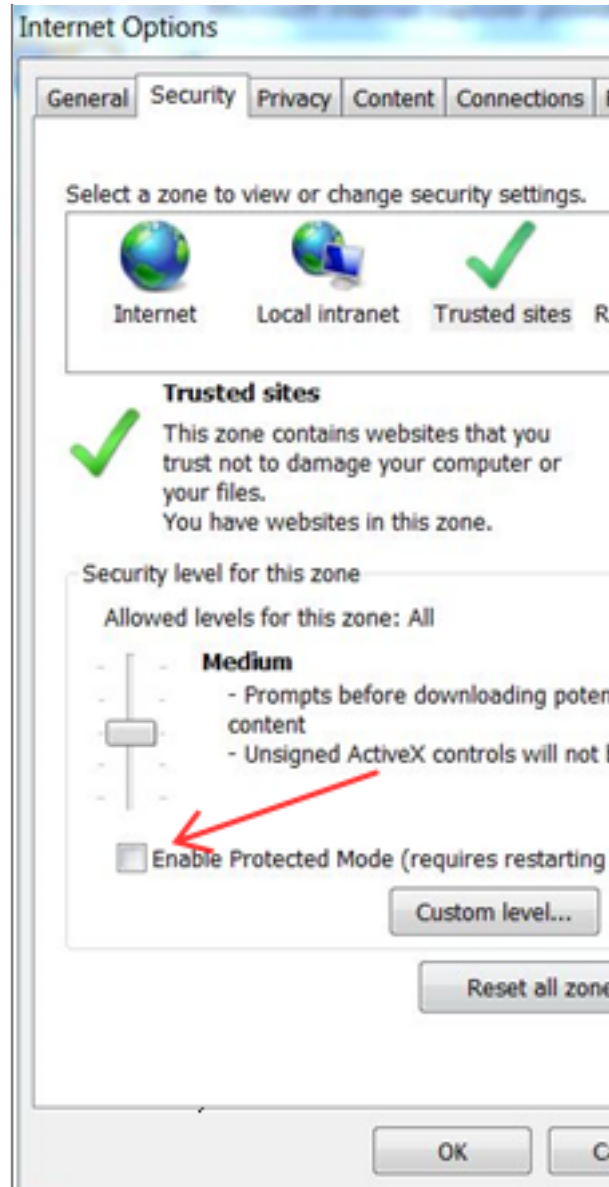
### - Standard Operating Procedure

| Step # | Task   | Screenshot   |
|--------|--|--|
| 1      | Open <a href="https://vo.naturalnetworks.com/cgi-bin/welcome">https://vo.naturalnetworks.com/cgi-bin/welcome</a> in Internet Explorer and logon with your provided credentials | Make sure that you are using <b>Internet Explorer</b><br><br>And <b>NOT</b> Edge: |
| 2      | Disable Protected Mode   | 1. Open <b>Internet Explorer</b> Options<br>a. In upper right hand corner, click on <b>Internet Options</b><br>b. Click on Internet Options                            |



2. Select "Security" Tab

3. Uncheck **Enable Protected Mo**



4. Highlight "Trusted Sites" and h

## Internet Options

General

Security

Privacy

Content

Co

Select a zone to view or change security settings



Internet



Local intranet



Trusted sites

### Trusted sites



This zone contains websites that trust not to damage your computer or your files.  
You have websites in this zone.

Security level for this zone

Allowed levels for this zone: All

**Medium**

- Prompts before downloading content
- Unsigned ActiveX controls

Enable Protected Mode (requires administrator approval)


Custom level


Reset

OK

5. Add your SonicWall Virtual Office

Trusted sites

 You can add and remove websites to this zone. This zone will use the zone's security settings.

Add this website to the zone: 



Websites:

- \*.prevailnetwork.com
- \*.vertafore.com
- https://10.20.1.25
- https://naturalnetworks-files.sharepoint.com
- https://naturalnetworks-files.sharepoint.com

Require server verification (https:) for all sites in this zone.

3

Click on your "Terminal Services (RDP-ActiveX)" shortcut

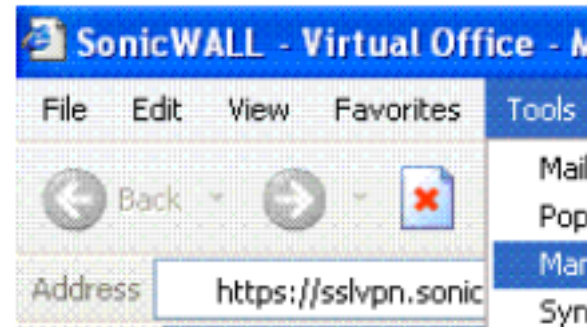
4

Install SWTSC.cab for all users

5. Try again after logging out and back in now!

Starting to connect RDP...

**RDP ActiveX Control appears installed.**

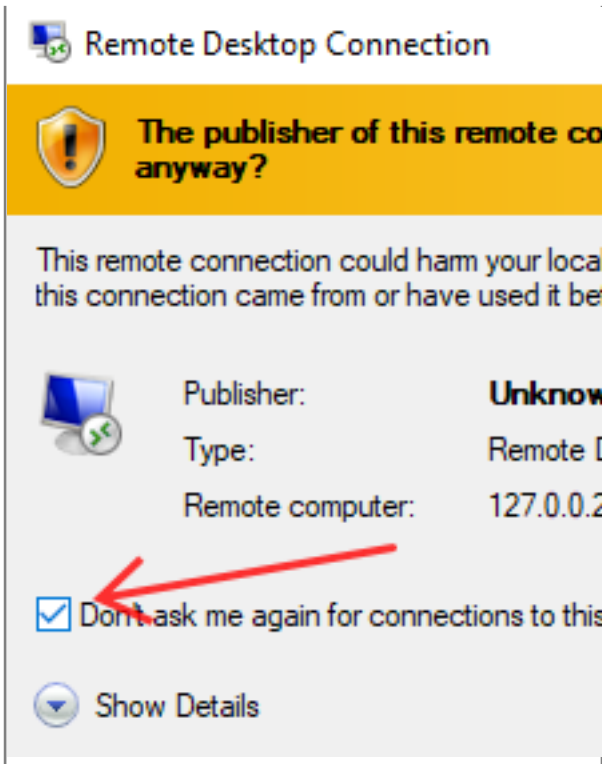


**If it is disabled, goto 'Tools->'  
'XTSAC Control'. Please wa  
ActiveX Cl**

This website wants to install th  
from 'SonicWall L.L.C.'.  
[What's the risk?](#)

5 On **Remote Desktop Connection** Window, check the box so it does not ask you anymore. Then, click "Connect."

Do this for each "**Terminal Services (RDP-ActiveX)**" shortcut.

|   |   |  |
|---|---|--|
|   |   |  |
| 6 | From this point going forward, when you click on your "Terminal Services (RDP-ActiveX)" shortcut, it will just open an RDP connection to your device. |  |

Online URL: <https://kb.naturalnetworks.com/article.php?id=407>