## Connecting to Virtual Office with Internet Explorer and Using Configured "ActiveX" Bookmarks

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## - Standard Operating Procedure

Step #	Task	Screenshot
1	Open <u>https://vo.naturalnetworks.com/cgi-bin/welcome</u> in Internet Explorer and logon with your provided credentials	
		Make sure that you are using <b>Inte</b>
		And NOT Edge:
2	Disable Protected Mode	1. Open Internet Explorer Option
		a. In upper right hand corner, click
		b. Click on Internet Option



3. Uncheck Enable Protected Mo

internet Options		
General Security	Privacy Conte	nt Connections
Select a zone to	view or change	security settings.
0		$\checkmark$
Internet	Local intranet	Trusted sites R
This zi trust n your fi You ha	ed sites one contains web- ot to damage you les. ave websites in th	sites that you ir computer or is zone.
Security level	for this zone	
Allowed leve	els for this zone: /	All
	edium - Prompts before content - Unsigned Active) Protected Mode (1	downloading poter X controls will not requires restarting
		Custom level
		Reset all zone
,		ок с
. Highlight	"Trusted S	Sites" and I

Internet C	ptions			
General	Security	Privacy	Content	Co
Select a	zone to v	iew or cha	inge secu	rity s
		Ś		$\checkmark$
Inte	rnet L	ocal intrar	net Trus	ted s
	Trustee	sites		
$\checkmark$	This zone contains websites that trust not to damage your comput your files. You have websites in this zone.			
Secur	ity level fo	r this zone	2	
Allo	wed levels	for this zo	one: All	
-				nload
	Enable Pro	otected M	ode (requ	jires r
			Cu	stom l
				Re
				Ж
5. Add y	our Son	icWall	Virtual	Off

		Trusted sites
		You can add and remove websites this zone will use the zone's securit
		Add this website to the zone: 🖌
		Websites:
		*.prevailnetwork.com *.vertafore.com https://10.20.1.25
		https://naturalnetworks-files.sharepoint.c
		[♥] Require server vernication (inteps.) for a
		·
		5. Try again after logging out and b now!
3	Click on your "Terminal Services (RDP- ActiveX)" shortcut	your connect shortcut
4	Install SWTSC.cab for all users	

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		Starti RDP instal	ng to connect RDF ActiveX Control lled.	appear
		So	nicWALL - Virtual C	)ffice - M
		File	Edit View Favorite	s Tools
		0	Back - 🕥 - 💽	Mai Pop
		Addre	ss https://sslvpn.so	nic Syn
			This website wants t from 'SonicWall L.L. What's the risk?	o install tł C.'.
		<		
				_
5	On <b>Remote Desktop Connection</b> Window, check the box so it does not ask you anymore. Then, click "Connect."			
	Do this for each <b>"Terminal Services</b> ( <b>RDP-ActiveX</b> )" shortcut.			

		Nemote Desktop Connection
		The publisher of this remote co anyway?
		This remote connection could harm your loca this connection came from or have used it be
		Publisher: Unknow   Type: Remote I   Remote computer: 127.0.0.2   Donnask me again for connections to this   Show Details
6	From this point going forward, when you click on your "Terminal Services (RDP- ActiveX)" shortcut, it will just open an RDP connection to your device.	

Online URL: <u>https://kb.naturalnetworks.com/article.php?id=407</u>