
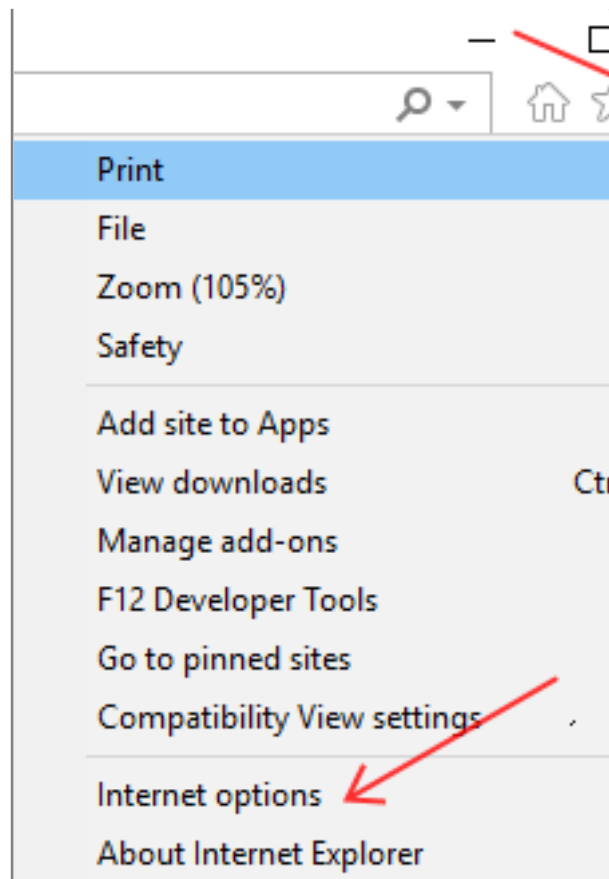


Connecting to Virtual Office with Internet Explorer and Using Configured "ActiveX" Bookmarks

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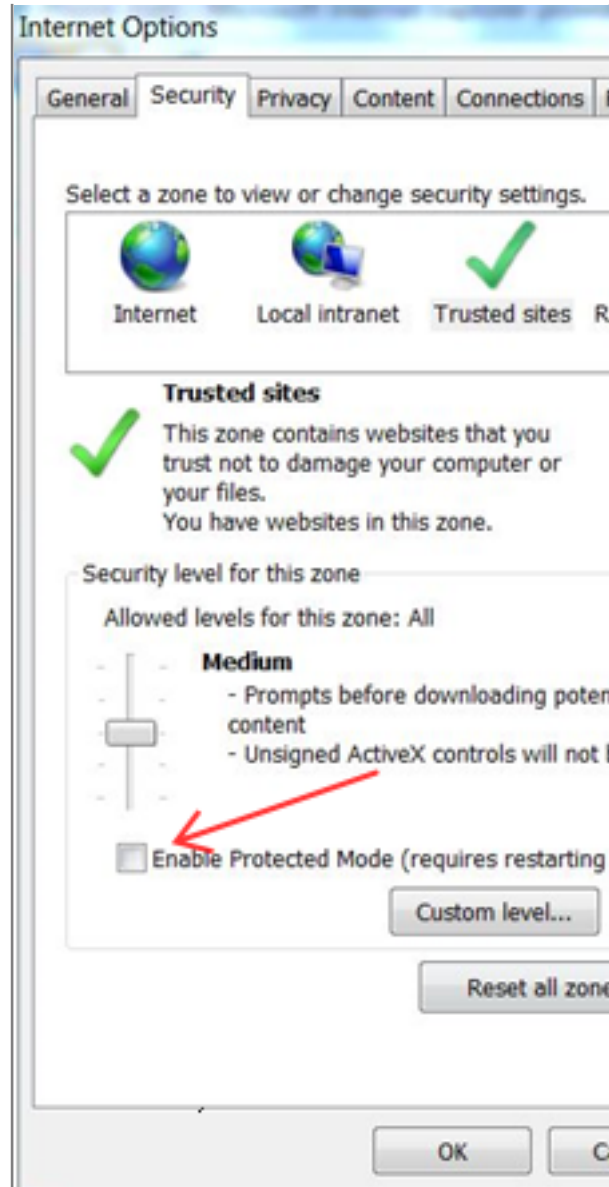
- Standard Operating Procedure

Step #	Task	Screenshot
1	Open https://vo.naturalnetworks.com/cgi-bin/welcome in Internet Explorer and logon with your provided credentials	Make sure that you are using Internet Explorer  And NOT Edge:
2	Disable Protected Mode	1. Open Internet Explorer Options a. In upper right hand corner, click on Internet Options b. Click on Internet Options



2. Select "Security" Tab

3. Uncheck **Enable Protected Mo**



4. Highlight "Trusted Sites" and h

Internet Options

General

Security

Privacy

Content

Co

Select a zone to view or change security settings



Internet



Local intranet



Trusted sites

Trusted sites



This zone contains websites that trust not to damage your computer or your files.

You have websites in this zone.

Security level for this zone

Allowed levels for this zone: All

Medium

- Prompts before downloading content

- Unsigned ActiveX controls

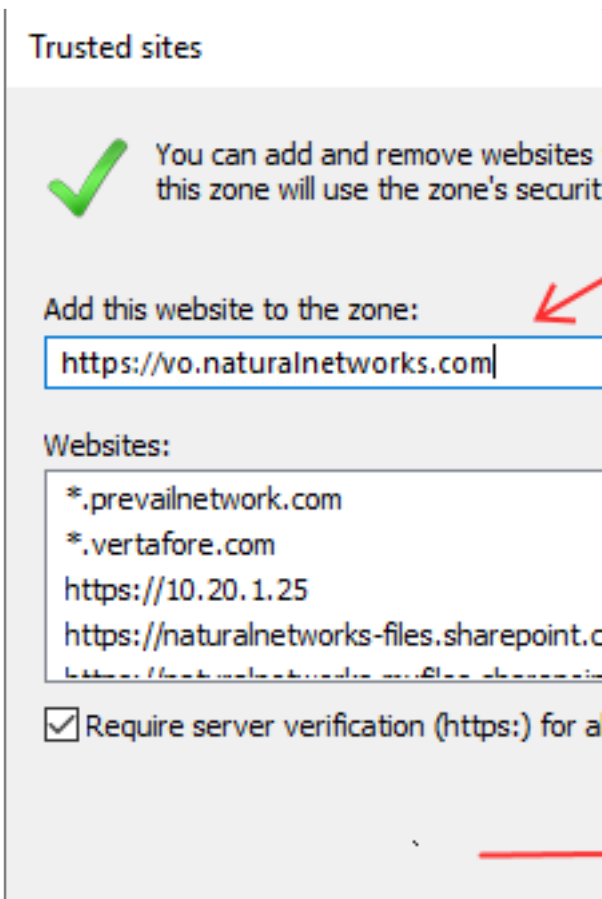
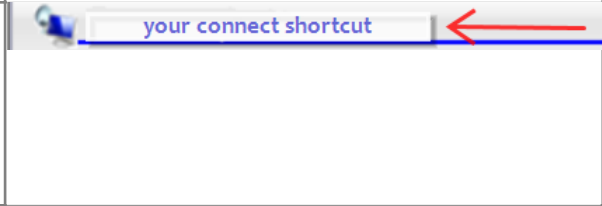
Enable Protected Mode (requires administrator permission)

Custom level

Reset

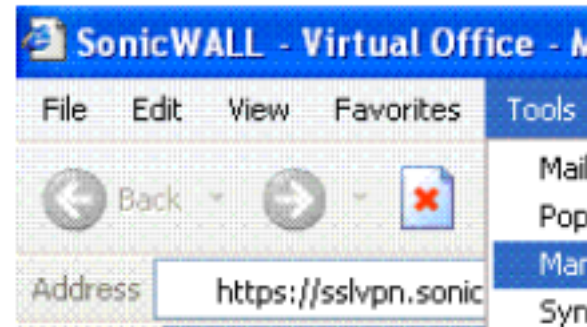
OK

5. Add your SonicWall Virtual Office

		 <p>Trusted sites</p> <p>✓ You can add and remove websites in this zone. Websites in this zone will use the zone's security settings.</p> <p>Add this website to the zone: ←</p> <p>https://vo.naturalnetworks.com</p> <p>Websites:</p> <ul style="list-style-type: none"> *.prevailnetwork.com *.vertafore.com https://10.20.1.25 https://naturalnetworks-files.sharepoint.com https://naturalnetworks-files.sharepoint.com <p><input checked="" type="checkbox"/> Require server verification (https:) for all sites in this zone.</p>
3	Click on your "Terminal Services (RDP-ActiveX)" shortcut	 <p>5. Try again after logging out and booting now!</p>
4	Install SWTSC.cab for all users	

Starting to connect RDP...

RDP ActiveX Control appears installed.

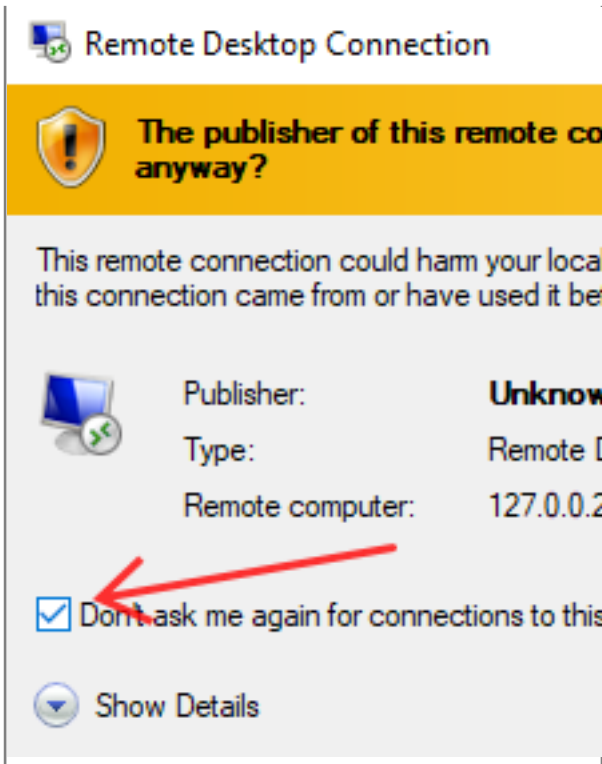


**If it is disabled, goto 'Tools->'
'XTSAC Control'. Please wa
ActiveX Cl**

This website wants to install th
from 'SonicWall L.L.C.'.
[What's the risk?](#)

5 On **Remote Desktop Connection**
Window, check the box so it does not ask
you anymore. Then, click "Connect."

Do this for each "**Terminal Services**
(RDP-ActiveX)" shortcut.

		
6	From this point going forward, when you click on your "Terminal Services (RDP-ActiveX)" shortcut, it will just open an RDP connection to your device.	

Online URL: <https://kb.naturalnetworks.com/article.php?id=407>