

# How to factory default the KSU and the VoiceMail

## Factory Default the KSU:

- 1) Open the case
- 2) Turn switch 4 on switch block 1 to on
- 3) Press the button on SW3
- 4) Wait for the phones to come up
- 5) Turn switch 4 on switch block 1 to off

## Factory Default the VoiceMail

- 1) Open PCAdmin software
- 2) Click on LDK Utility / LDK Remote Diagnostic
- 3) Configure a connection type (serial, modem, LAN) and connect to the KSU
- 4) Click on "Enter" button
- 5) Password: jennie
- 6) type "x" and press enter
- 7) login again w/ the same password. This time you should have a "maint>" prompt instead of a "mon>" prompt
- 8) type "vc a" and press enter to reset the card. You should get a message that the memory was cleared

Online URL: <https://kb.naturalnetworks.com/article.php?id=258>