

# Time Warner Cable - Set Modem to Bridge Mode

When working with Time Warner Cable and you want to have the modem in bridge mode so you can install your own firewall behind their modem. You need to call into their tech support and request the following changes:

- Put modem into bridge mode
- turn off WiFi
- turn off firweall
- disable SIP-AGL protocol

Then reboot the modem and set your firewall accordingly.

Online URL: <https://kb.naturalnetworks.com/article.php?id=242>