Unable to launch Outlook addressbook from "New Message"

Symptom

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RESOLUTION

To resolve this issue, remove and reinstall the Outlook Address Book. To do this: 1.

Start Outlook.

2.	On the Tools menu, click E-mail
∠.	Accounts.
3.	Click View or change existing
<i>5</i> .	directories or address books, and
	then click Next .
4.	Click Outlook Address Book, and
••	then click Remove .
5.	Click Yes when you receive the
	prompt to confirm the removal.
6.	Click Add .
7.	Click Additional Address Books,
	and then click Next .
8.	Click Outlook Address Book, and
	then click Next .
9.	Click OK when you receive the
	message to restart Outlook.
10.	Click Finish.
11.	Click Exit on the File menu to quit
	Outlook.
12.	Restart Outlook.
13.	In the Folder list, right-click the
	folder that you want to use with the
	Address Book (for example, right-
	click Contacts), and then click
	Properties.
14.	Click the Outlook Address Book
	tab.
15.	Click to select the Show this folder
	as an e-mail Address Book check
	box (if it is not already selected),
	and then click OK .

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