Outlook AutoDiscover Fails when Migrating from on Premise Exchange Server to Hosted Cloud Email Service

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The problem is related with the Service Connection Point (SCP) in your local Active Directory.

When Outlook starts the Autodiscover process he first tries to find the Exchange servers using this

SCP and if he fails then it queries the DNS for the auto discover record.

If you do not plan to use the local Autodiscover you can remove the SCP from the AD.

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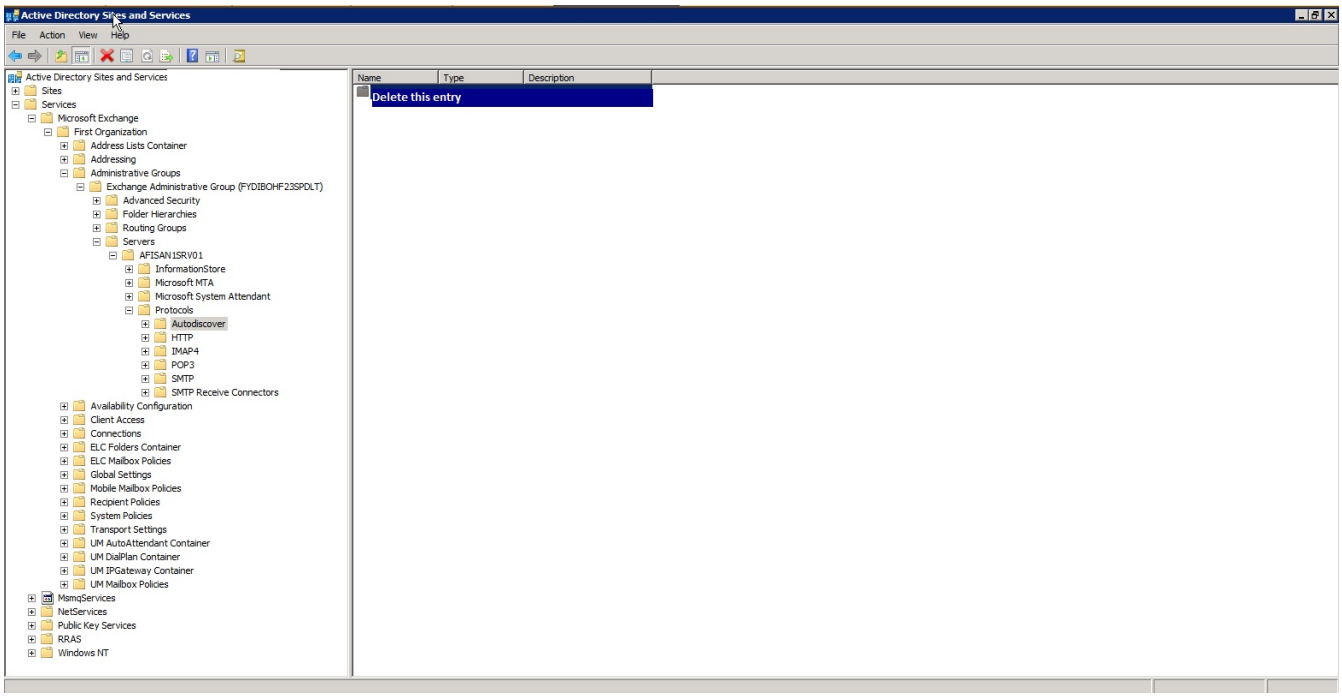
To find the SCP open **Active Directory Sites and Services**,

then go to **View - > View Services Node**. This will show the services node in the console.

Then see the screen shot where to locate exactly the SCP



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