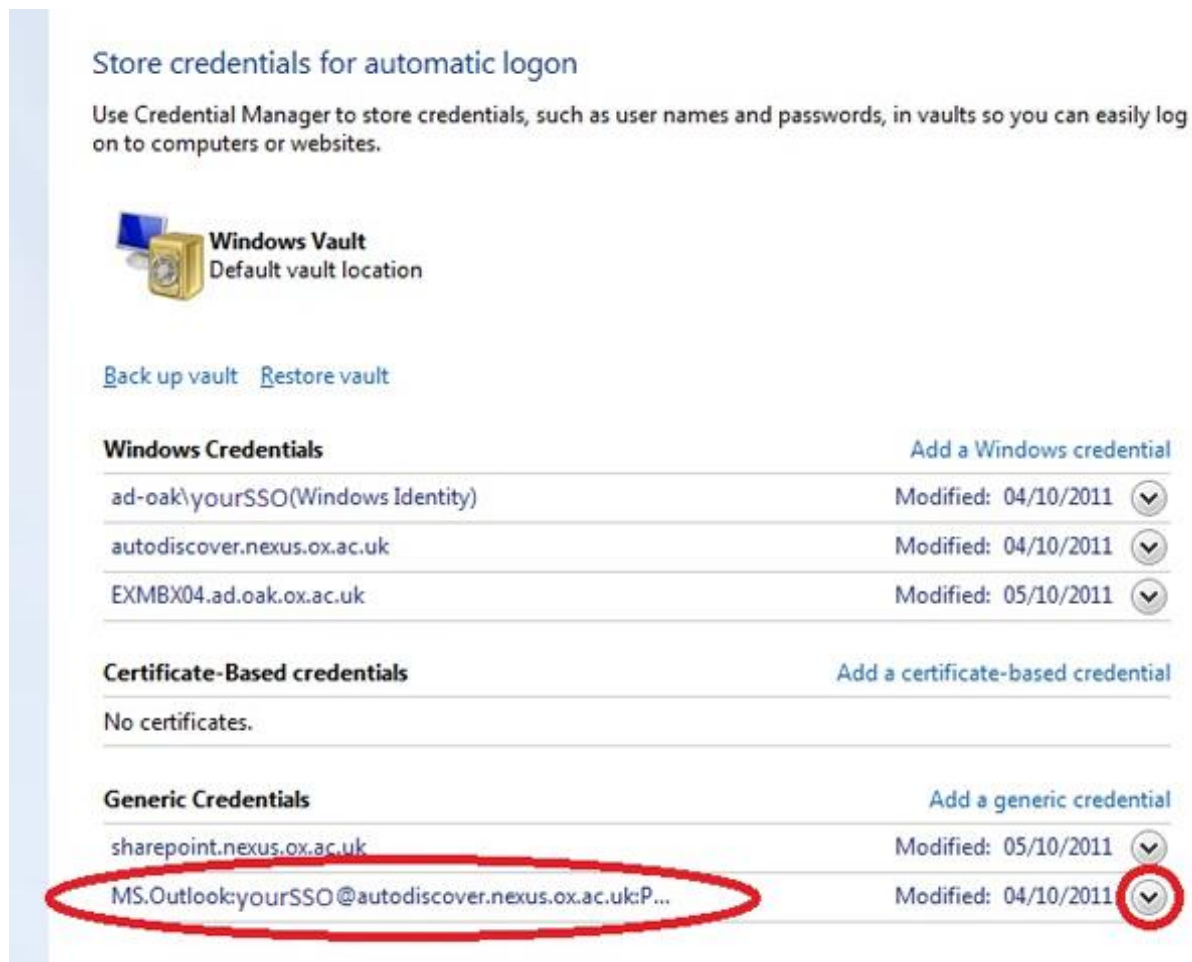


Remove Cached credentials in Outlook 2010 and Outlook 2013 on Windows 7

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1. Removing cached credentials

1. Launch the Credential Manager by typing \hat{A} it search box
2. In the Generic Credentials section you'll see a setting for [MS Outlook] which will include your SSO details. Click the downward-pointing arrow to the right of that value:



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3. The section will expand to show further details. Under those details is a link to Remove from vault. Click this and Outlook will no longer have a stored copy of your password:

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2. Updating Outlook when your password has changed

When Outlook connects to the server the saved credentials will no longer work. You should be prompted

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Online URL: <https://kb.naturalnetworks.com/article.php?id=156>