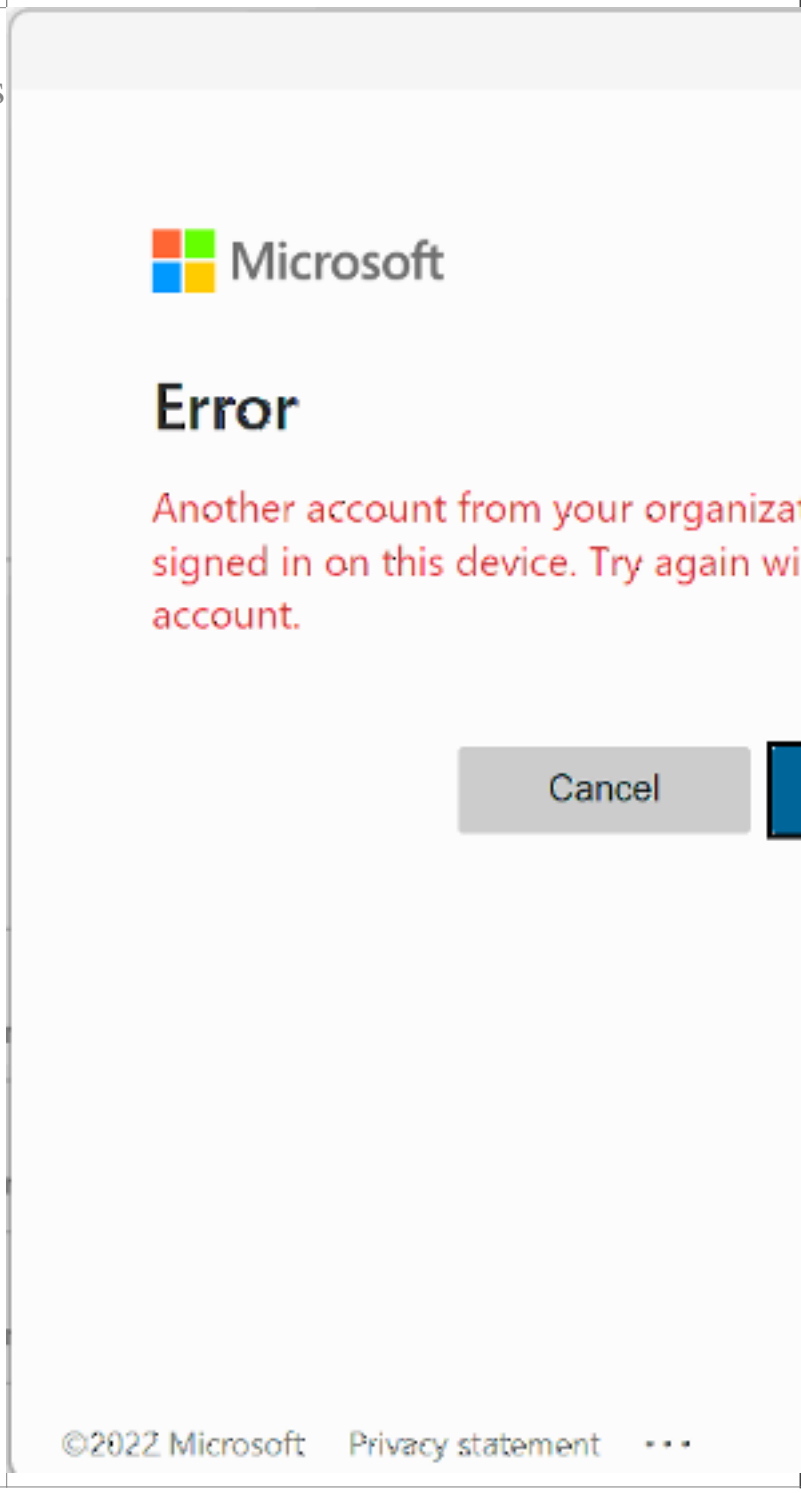
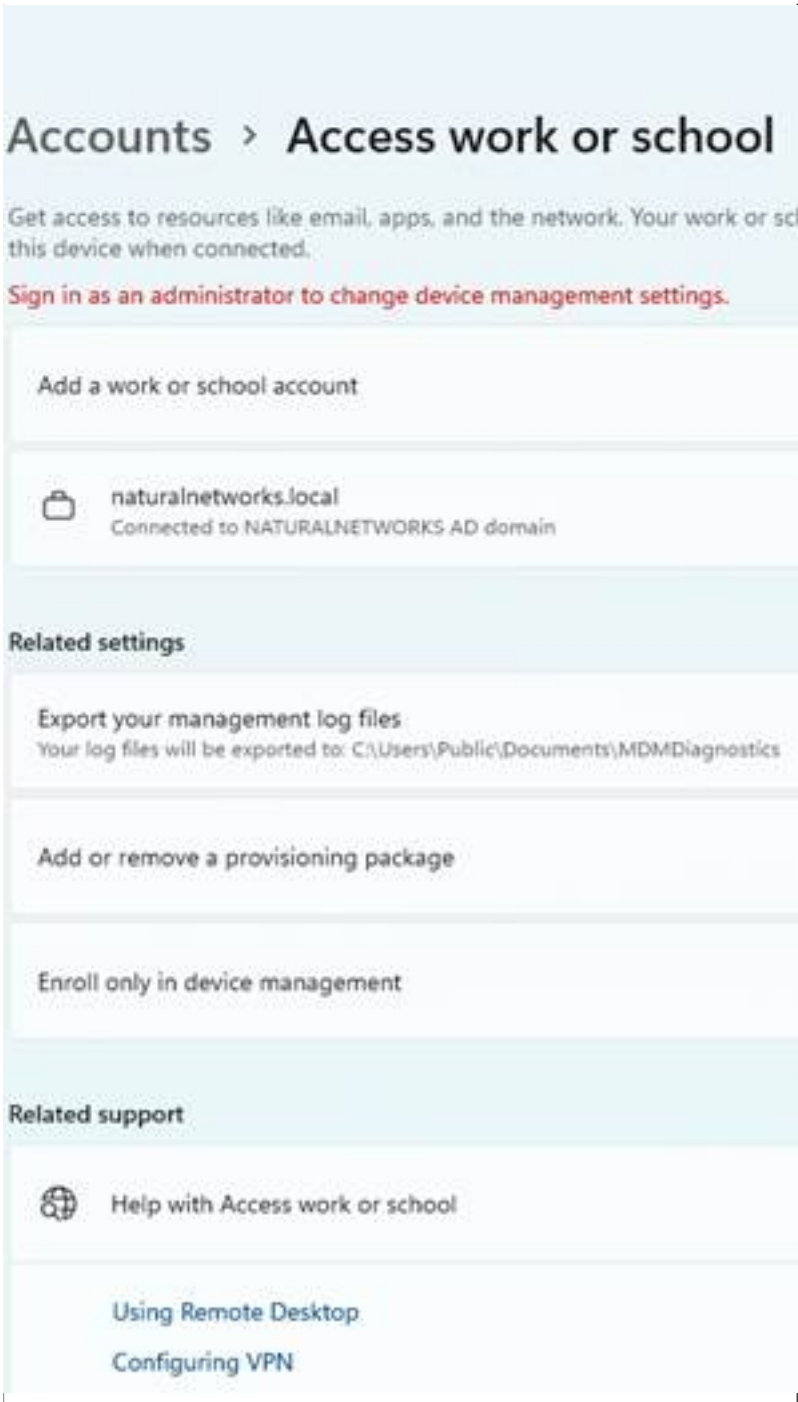
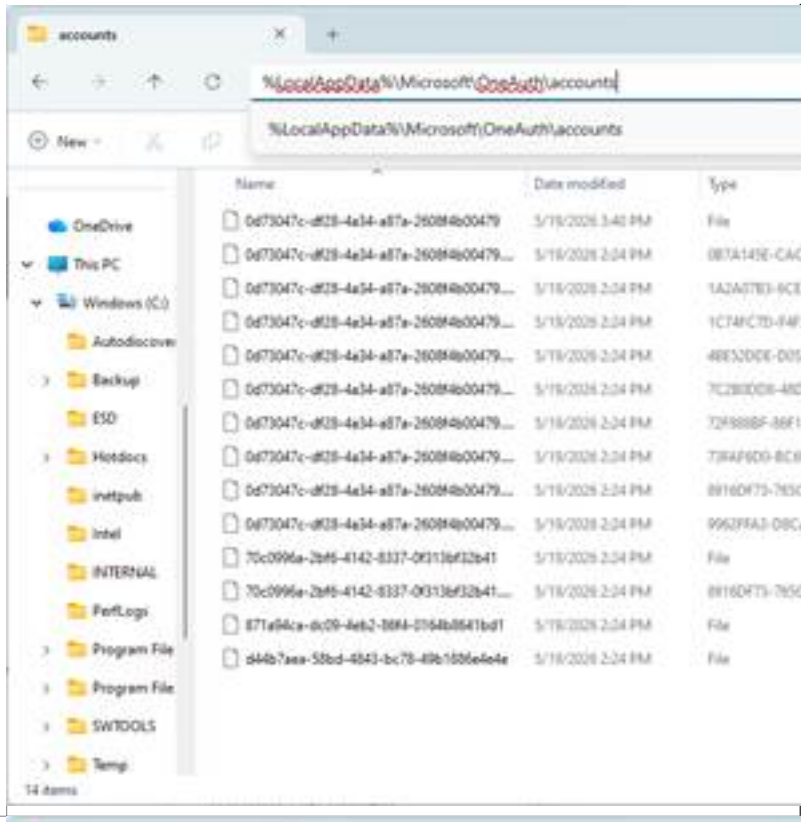
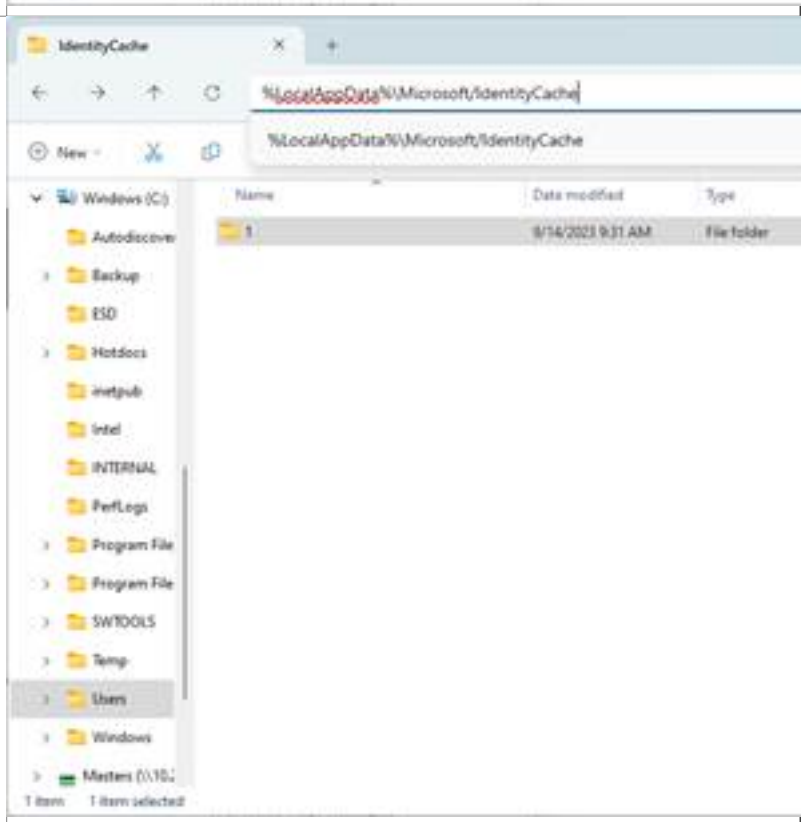
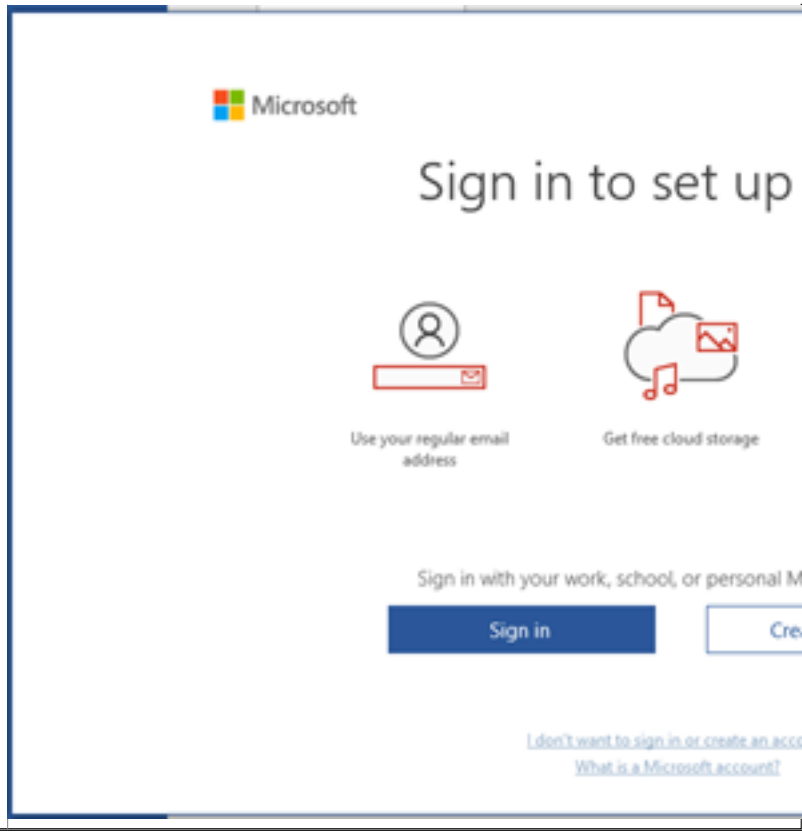
Resolving Error: “Another account from your organization is already signed in”

Step #	Task	Screenshot
1	**Issue:** Signing into a known good Office 365 account results in the error message, **“Another account is already signed in on this device try again with a different account.”**	

2	In Windows navigate as follows "Settings -> Accounts -> Accounts -> Access work or school" Remove all entries, *except* any AD domain entries.	
3	Open File Explorer. Navigate to "%LocalAppData%\Microsoft\OneAuth\accounts"	

	Move all folders and file to C:\Temp	
4	Open File Explorer. Navigate to “%LocalAppData%\Microsoft\IdentityCache” Move all folders and files to C:\Temp	
5	Open Office and sign in.	

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